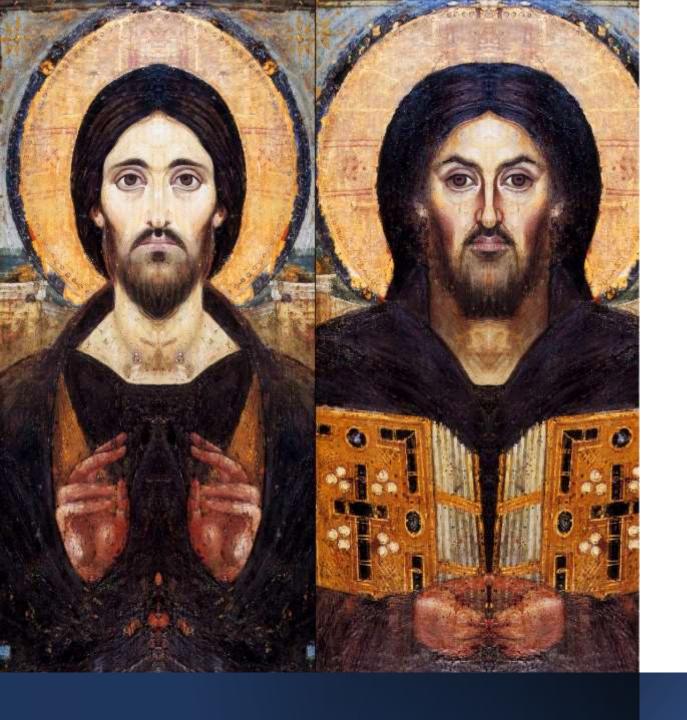


### Why Do This?

"That the end of our lives may be Christian, without pain, blameless and peaceful, and for a good account at the awesome judgment seat of Christ."

Orthodox Divine Liturgy II Corinthians 5:10



Christ's possible very difficult question



What did you do,
for My church and My people,
under your watch,
given all of the gifts I gave you?

### "The domain of the Leader is the

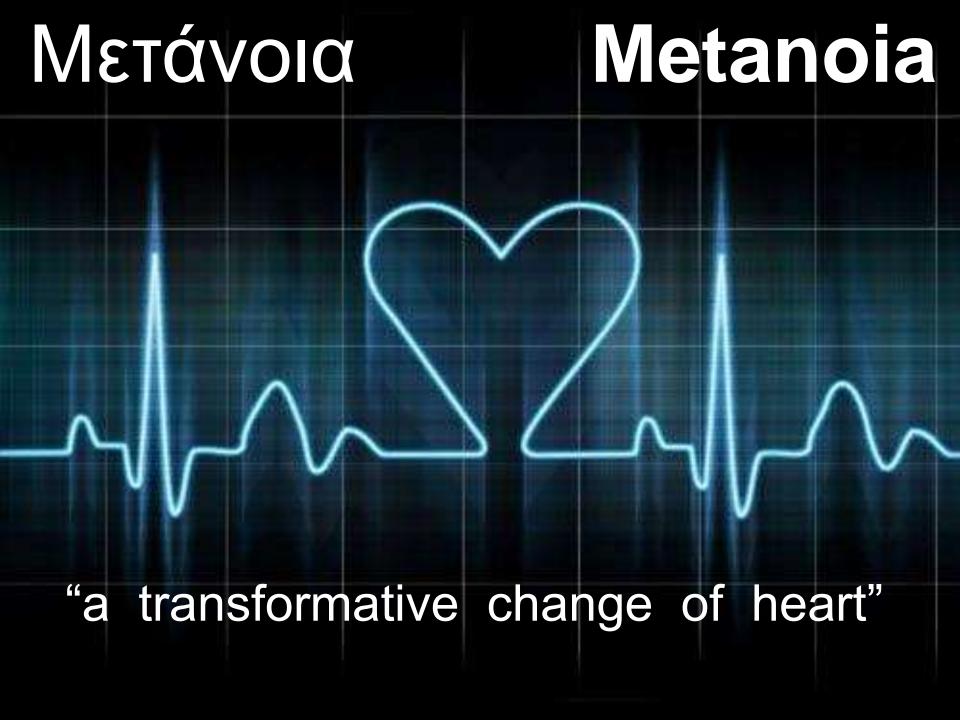


The work of the leader is change."





Dr. James Kouzes





Leaders of a
Church will either
be risk takers or
caretakers that
will eventually
become
undertakers.



## A journey ...

... 390,000+ airlines miles over 20 years

...presentations to well over 600 Parishes of all Orthodox jurisdictions

...a fínancíal stewardshíp analysís for over 275+ Paríshes



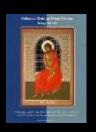
### The Stewardship Calling Process has been used to complete Strategic Plans covering over 26% of Orthodox Christians

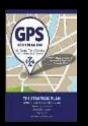


















GOA Metropolis of San Francisco

GOA Metropolis of Atlanta

Ukrainian Orthodox Church of the USA

GOA Metropolis of Chicago

Orthodox Christian Prison Ministry







#### **Recently Completed Strategic Plans:**

**OCA Diocese of New England** 

**OCA Diocese of Midwest** 

St. Demetrios (Saginaw, MI)

Holy Trinity (Indianapolis, IN)

**Christ the Saviour (Harrisburg, PA)** 

Holy Trinity (Grand Rapids, MI)

St. John The Divine (Jacksonville FL)

St. Mary (Wichita, KS)

St. John The Baptist (Beaverton, OR)

St. Nicholas (Ann Arbor, MI)

Sts. Mark, Mary, Philopater (Troy, MI)

**Annunciation Cathedral** (Atlanta, GA)

St. Nicholas (Grand Rapids, MI)

#### Additional Strategic Plans In Progress:

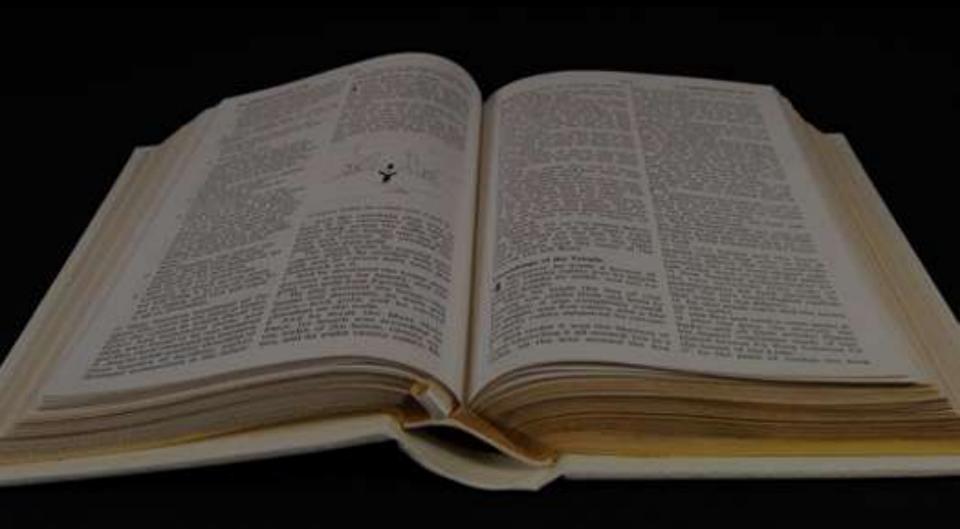
Metropolis of Boston – (6-part parish training program and 4 parish strategic planning retreat)

ZOE for Life (Cleveland, OH

St. Sophia (San Antonio, TX)

St. Raphael (Iowa City, IA)

## Strategic Planning is Biblical





Where there is no vision, the people perish.

Proverbs 29:18



### A process to:

1. manage the "busyness" of our Church without turning our Church into a "business"

2. define our strategy to allocate our resources to achieve our vision



Must answer 4 questions:

1. Why do we exist?

2. Where are we now?

3. Where do we want to be?

4. How will we get there?

### The 4 Ps of



- 1. People The right people leading, developing and implementing the process, with input from everyone along the way
- 2. Process A comprehensive, inclusive and methodical process and schedule
- 3. Plan A 10-element comprehensive strategic plan with a detailed implementation action plan and timeline
- 4. Performance A well-managed and persistent implementation with full accountability

- 1. SWOT / EPA / OCAI Analysis
- 2. Statement of Why
- 3. Core Values
- 4. Mission Statement
- 5. S.M.A.R.T. Goals
- 6. Vision Statement
- 7. Interim Goals & Interim Actions
- 8. Success Timeline
- 9. SMART Goal
  Accountability
  Process
  ("SMART GAP")
- 10.Strategic Plan



## 10 Strategic Plan Deliverables





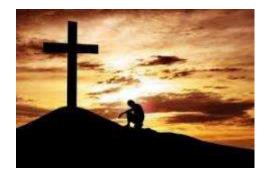
### 3 Critical Rules of Strategic Planning



### **Date your Vision**



### Marry your Values & Mission



Die with your WHY



### **Question 1:**

WHY do we exist?

### **WHY Statement**

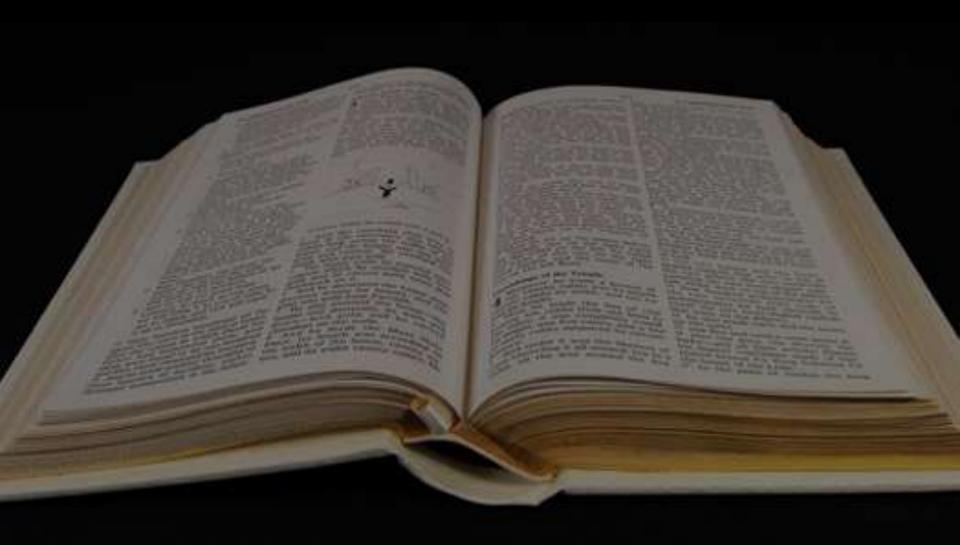
Answers strategic planning question #1:

Why are we here?

~ An articulate, compelling and inspirational reason why our parish exists and why anyone should care, or want to join us.



## A Statement of Why is Biblical



"Friends, WHY are you doing these things?"

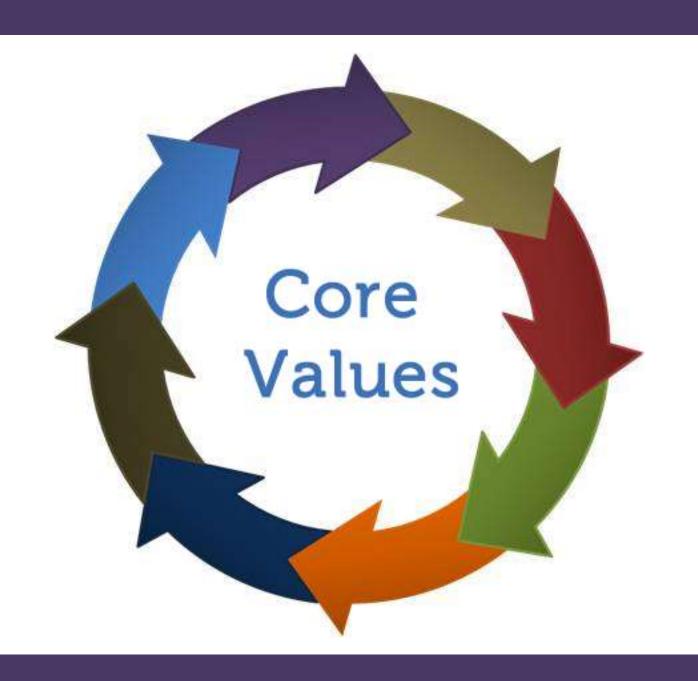
To help people and parishes discover and live their stewardship callings,

so that they may have a good account before the awesome judgment seat of Christ.

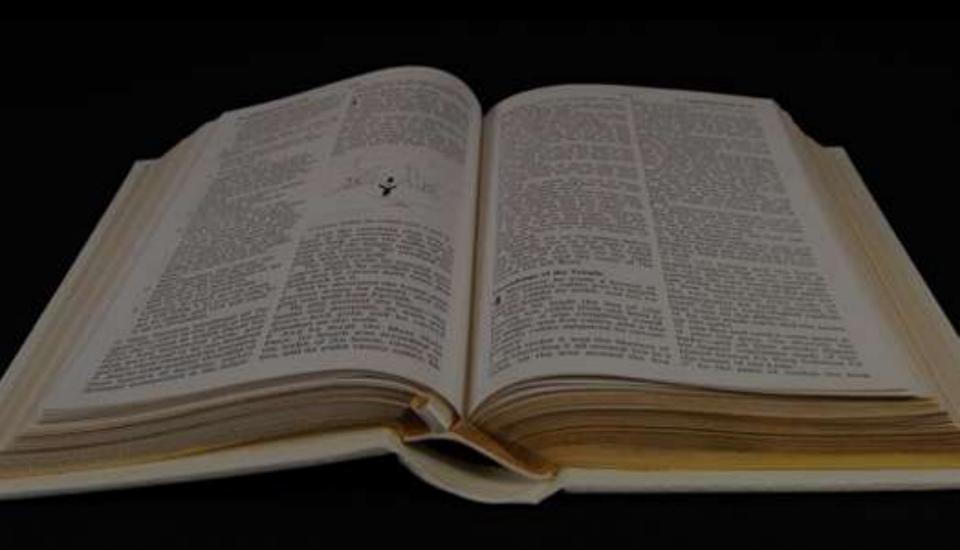


## Final WHY Statement

To experience and share Christ's love so that everyone we encounter finds healing, purpose, and eternal life.



### Core Values Are Biblical



### GOD'S Core Values

THOU SHALT HAVE NO OTHER GODS BEFORE ME

THOU SHALT NOT MAKE UNTO THEE ANY GRAVEN IMAGE

THOU SHALT NOT TAKE THE NAME OF THE LORD THY GOD IN VAIN

IV
REMEMBER THE
SABBATH DAY TO
KEEP IT HOLY

HONOR THY FATHER AND THY MOTHER VI THOU SHALT NOT KILL

VII
THOU SHALT NOT
COMMIT ADULTERY

VIII
THOU SHALT
NOT STEAL

THOU SHALT NOT BEAR FALSE WITNESS AGAINST THY NEIGHBOR

> THOU SHALT NOT COVET

## CHRIST'S Core Values

#### THE BEATITUDES

Blessed are the poor in spirit, for theirs is the kingdom of heaven.

Blessed are those who mourn, for they shall be comforted.

Blessed are the meek, for they shall inherit the earth.

Blessed are those who hunger and thirst for righteousness, for they shall be satisfied.

> Blessed are the merciful for they shall obtain mercy.

Blessed are the pure of heart, for they shall see God.

Blessed are the peacemakers, for they shall be called children of God.

Blessed are those who are persecuted for righteousness sake, for theirs is the kingdom of heaven.

Matthew 5:3-10





### **Core Values**

### **LOVE**

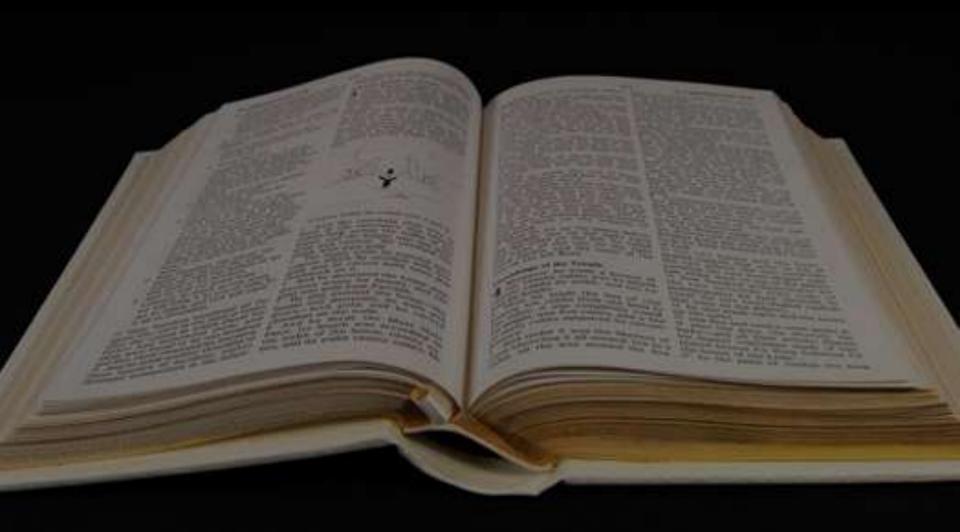
- ...God
- ...Holy Orthodox Faith
- ...our parish family
- ...our neighbors

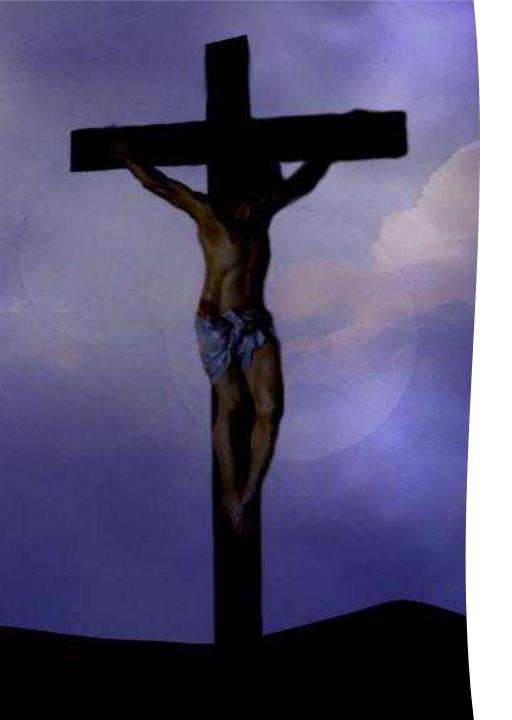


### **Question 2:**

Where are we now?

# Where Are We Now Assessment is Biblical



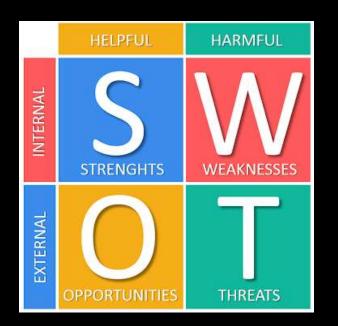


"Examine yourselves as to whether you are in the faith.

Test yourselves!"

2 Corinthians 13:5

### Three Not Mutually Exclusive Discovery Options





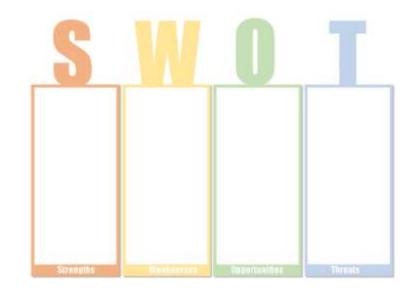


### **SWOT ANALYSIS**

Answers strategic planning question #2:

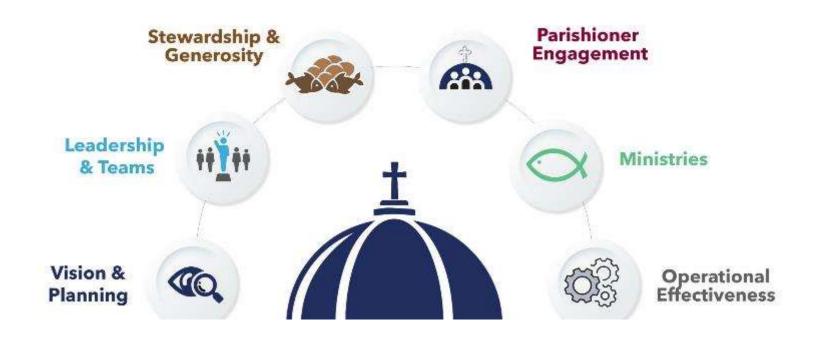
Where are we now?

- ~ First focus on <u>INTERNAL</u>
  Parish Strengths and
  Weaknesses
- ~ Second focus on EXTERNAL Opportunities and Threats that our Parish faces





### OMS EFFECTIVE PARISH MODEL



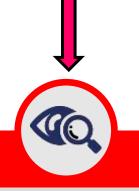
## THE SOLUTION

Empirical research identified 6 Operational Pillars and 30 Building Blocks that must be optimized to excellence in the most healthy and effective Orthodox Parish.



### Sample EPA Preliminary Assessments







- · Strategic Planning
- Operational & Tactical Planning
- Parishioner
   Involvement
- Goal Achievement & Accountability



- · Christian Leadership
- · Leading & Coaching
- Conflict Management
- Effective Teams
- Parish Council & Boards



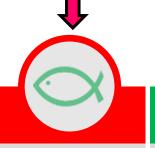
## Stewardship & Generosity

- Giving & Tithing
- Stewardship Campaign
- Capital Campaign
- Planned Giving & Endowments
- External Philanthropy
- Transparency & Accountability



### Engagement

- Spiritual Education & Catechism
- Liturgical & Sacramental Participation
- Outreach
- Evangelism
- Welcoming & Fellowship



### Ministries

- Defines Needs of Parishioners
- Ministry Management
- Ministry Engagement
- Volunteer
   Management
- Youth & Young Adult



### Operational Effectiveness

- Communication & Digital Strategies
- Facilities & Technology
- Financial Excellence
- Safety & Security
- Staff Management



# Sample EPA 2 Leadership & Teams Operational Effectiveness



Leadership & Teams	% favorable	<u>% unfavorable</u>	<u>% neutral</u>
Christian Leadership	76%	3%	21%
Leading & Coaching	79%	2%	20%
Conflict Management	66%	4%	31%
Effective Teams	76%	3%	21%
Parish Council & Boards	71%	4%	24%

Operational Effectiveness	<u>% favorable</u>	% unfavorable	<u>% neutral</u>
Communications & Digital Strategies	70%	3%	27%
Facilities & Technology	82%	4%	14%
Financial Excellence	54%	7%	39%
Safety & Security	63%	6%	31%
Staff Management	57%	2%	41%



# Sample EPA 2 Parishioner Engagement Stewardship & Generosity



Parishioner Engagement	<u>% favorable</u>	<u>% unfavorable</u>	<u>% neutral</u>
Spiritual Engagement & Catechism	67%	8%	26%
Liturgical & Sacramental Participation	78%	4%	18%
Outreach	50%	12%	38%
Evangelism	53%	14%	34%
Welcoming & Fellowship	81%	7%	12%

Stewardship & Generosity	<u>% favorable</u>	<u>% unfavorable</u>	<u>% neutral</u>
Giving & Tithing	58%	4%	38.%
Stewardship Campaign	25%	20%	55%
Capital Campaign	20%	10%	70%
Planned Giving & Endowments	9%	29%	68%
External Philanthropy	42%	9%	49%
Transparency & Accountability	58%	13%	28%

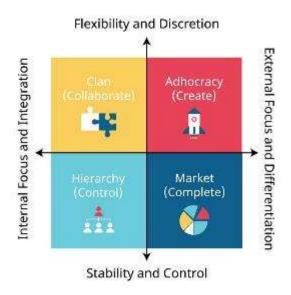


# Sample EPA 2 Vision & Planning Ministries



Vision & Planning	<u>% favorable</u>	<u>% unfavorable</u>	<u>% neutral</u>
Strategic Planning	38%	14%	49%
Operational & Technical Planning	57%	8%	35%
Parishioner Involvement	39%	9%	53%
Goal Achievement & Accountability	36%	9%	56%

<u>Ministries</u>	<u>% favorable</u>	<u>% unfavorable</u>	<u>% neutral</u>
Defines Needs of Parishioners	38%	22%	40%
Ministry Management	34%	13%	53%
Ministry Engagement	60%	7%	33%
Volunteer Management	50%	8%	42%
Youth & Young Adult	37%	13%	50%





# Organizational Cultural Assessment





"Competing Values Framework" self-assessment of current and desired state of parish culture along

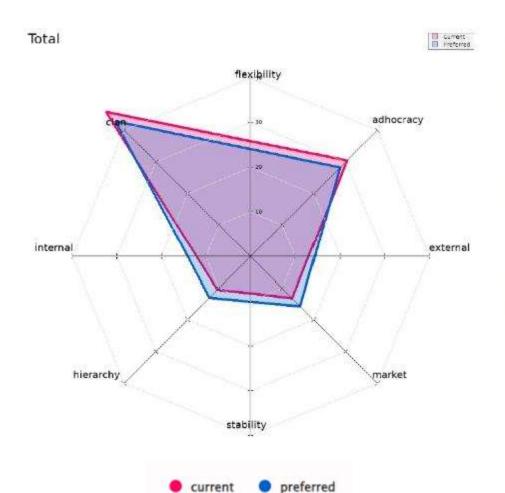
### 4 Types of Culture

- 1. Internally focused
- 2. Externally focused
- 3. Creativity & flexibility
- 4. Organizational stability

### 6 Dimensions of Culture

- 1. Dominant characteristics
- 2. Organizational leadership
- 3. Management of teams
- 4. Organizational glue
- 5. Strategic emphasis
- 6. Criteria of success

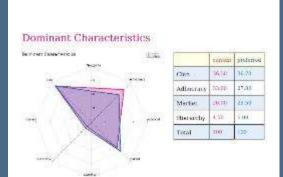
# Sample OCAI 4 Types Of Culture Assessment

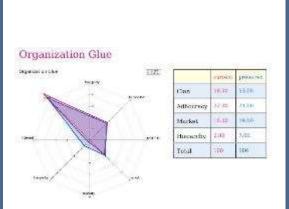


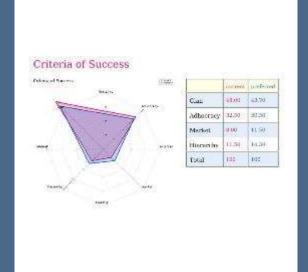
current

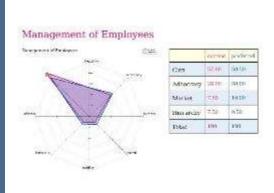
	current	preferred
Clan	45.92	42.93
Adhocracy	30.42	28.30
Market	13.17	15.75
Hierarchy	10.50	13.02
Total	100	100

### Sample OCAI 6 Dimensions Cultural Assessment

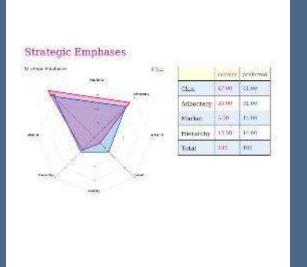












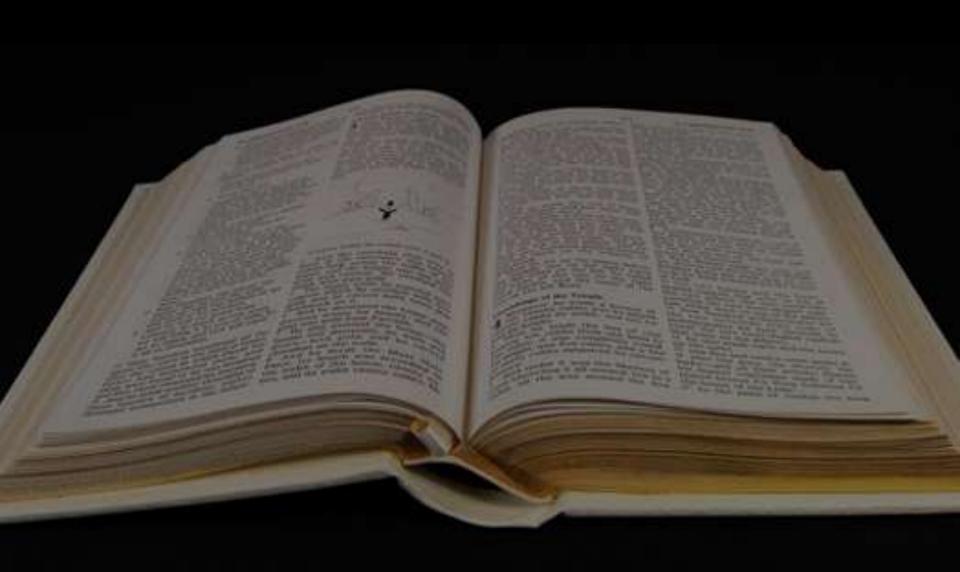


# **Question 3:**

Where do we want to be?



# A Mission Statement Is Biblical



# The Great Commission Mission Statement

"Go therefore and make disciples of all the nations"



Matthew 28:18-20

### **Mission Statement**

Answers strategic planning question #3:

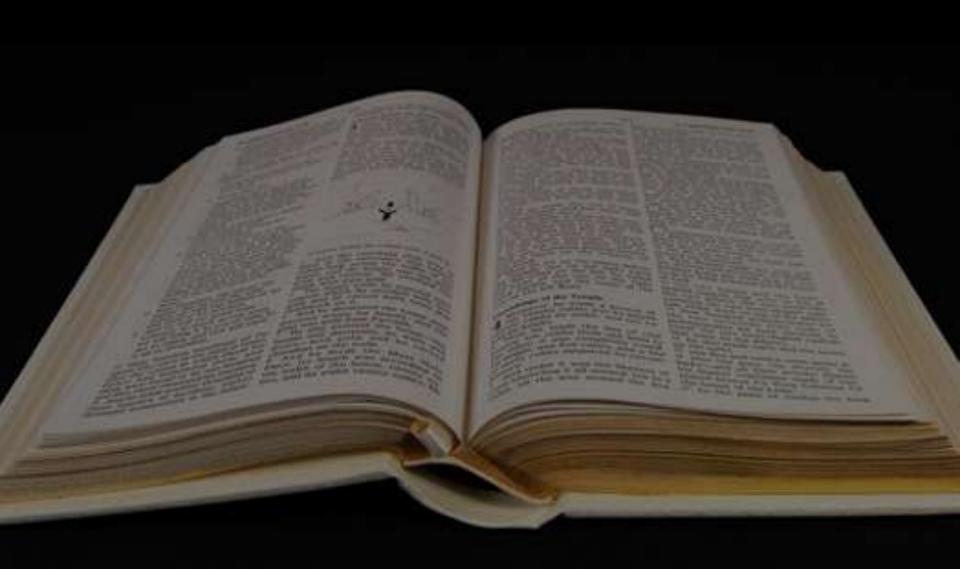
What do we do?

 A clear description of the what the organization does to achieve its Why/Vision/Goals





# A Vision Statement Is Biblical





Where there is no vision, the people perish.

Proverbs 29:18

## Vision

**Acts 1:8** 

"... and you shall be witnesses to Me in Jerusalem, and in all of Judea and Samaria, and to the ends of the earth."



## A Vision should be:

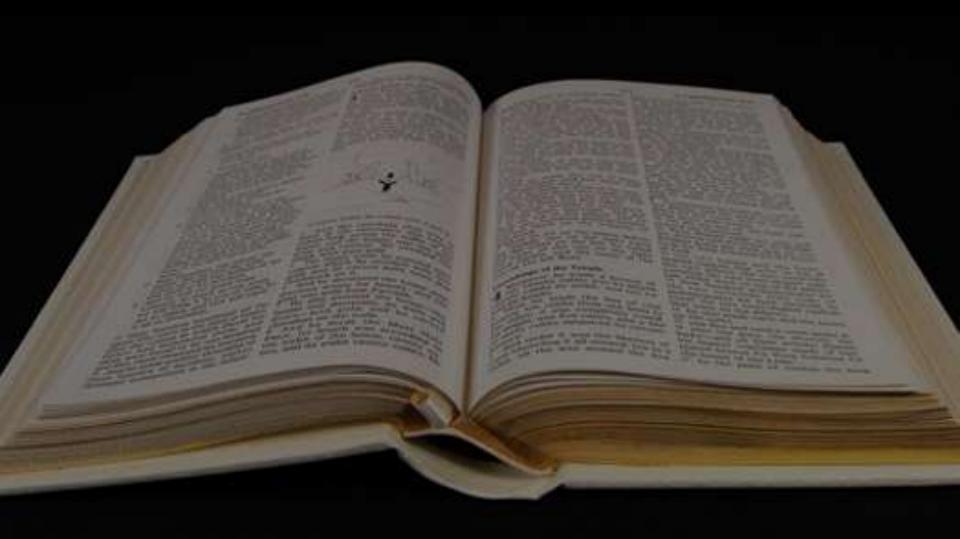
- 1. clear & concise
- 2. compelling & inspiring
- 3. a "picture" of where you're going
- 4. about the future (2-4 years)
- 5. possible...



# **Question 4:**

How will we get there?

# Strategic SMART Goals Are Biblical

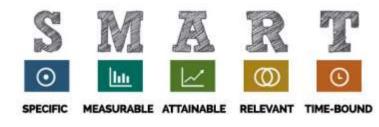


These twelve Jesus sent out, charging them...

- 1. ...go to the lost sheep
- 2. ...preach as you go
- 3. ...heal the sick
- 4. ...cleanse the lepers
- 5. ... raise the dead

6. ... cast out demons

## SMART Goals



The "S.M.A.R.T." goal process helps ensure our Strategic Plan can be achieved

**Specific:** Is the goal clear and specific enough to be understandable?

Measurable: Can you measure the success of the goal?

**<u>Attainable</u>**: Is the goal attainable within a reasonable time?

Relevant: Is the goal most relevant to us and is it "Realistically written"?

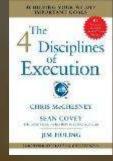
**Time-Bound**: Is there a realistic timeline to achieve the goal?



# The 5 Step Stewardship Calling Vision & Strategy Success Plan

1. S.M.A.R.T. Goals 2. Interim Goals 3. Interim Actions 4. Step-by-Step Action Plans 5. "SMART GAP" (S.M.A.R.T. Goal Accountability Process)

# The Power of FOCUS



- Human beings are genetically hardwired to do a very small number of things at a time with excellence<sup>1</sup>
- Focus on the most critical things produces larger scale positive impacts

<sup>&</sup>lt;sup>1</sup> MIT neuroscientist Earl Miller: "Trying to concentrate on two tasks causes an overload of the brain's processing capacity."

# STEWARDSHIP & ENGAGEMENT Wildly Important Goal 1

Develop and implement effective youth and adult "Stewardship & Ministry Engagement Programs," gain membership growth, and enhance our financial position so that within 36 months, we will achieve the following "Engagement Targets":

- (a) Increase ministries engagement by 50% or more across each age demographic;
- (b) Net increase of 30 or more new steward families per year; and
- (c) Increase parish stewardship financial giving to fund 100% of the parish approved budget (including parish approved ministry expenses); provided that 10% or more of that parish approved budget is to be spent on community philanthropic outreach.

- Interim Goal 1: Research the most effective youth and adult
   Stewardship & Ministry Engagement Programs within 4 months
- Interim Goal 2: Develop the most effective Stewardship & Ministry Engagement Programs within 4 months
- Interim Goal 3: Recruit and train the parish "Engagement Champions" within 2 months
- Interim Goal 4: Implement the Stewardship & Ministry Engagement Programs to achieve the "Engagement Targets" within 24 months
- Interim Goal 5: Compile and assess the results of the Stewardship & Ministry Engagement Programs and make necessary improvements within 2 months

#### • Interim Actions for Interim Goal 1:

- A: recruit team
- B: determine stewardship and ministry engagement key definitions and effectiveness metrics for each age demographic of youth and adults
- C: analyze the parish baseline on those key effectiveness metrics and identify parish impediments to success
- D: identify effective Stewardship & Ministry Engagement Programs to consider

### • Interim Actions for Interim Goal 2:

- A: evaluate researched stewardship &ministry engagement programs for effectiveness against key performance metrics and parish baselines
- B: modify and/or develop Stewardship & Ministry Engagement Programs for implementation at Holy Trinity
- C: finalize parish Stewardship & Engagement Programs and establish quarterly and/or monthly performance benchmarks

#### · Interim Actions for Interim Goal 3:

- A: define Engagement Champions role and responsibilities
- B: identify numbers and names of Engagement Champions
- C: develop Engagement Champions training programs
- D: train the Engagement Champions

### • Interim Actions for Interim Goal 4:

- A: implement Stewardship & Ministry Engagement Programs based on determined monthly and quarterly performance benchmarks
- B: continue Engagement Champions' follow-up with parishioners until Engagement Targets are achieved

#### • Interim Actions for Interim Goal 5:

- A: obtain qualitative and quantitative data from Stewardship & Engagement Programs effectiveness
- B: analyze all data and finalize Stewardship & Engagement Programs assessment and make all necessary improvements



# Stewardship & Engagement SMART Goal Action Plan



Key Actions Necessary To Achieve <u>Strategic SMART Goal 1</u>	Responsible <u>Party</u>	Deadline <u>Timetable</u>	Completion Confirmation Test
IG 1: Research the most effective stew	- ·	•	engagement engagement
programs (the "Engagement Programs"	<u>") within 4 month</u>	<u>1S</u>	
1. Form Parish Wildly Important Goal	Strategic Planning	1 month after Start	<b>Engagement Ministry</b>
Team 1 ("Engagement Ministry Team	Team and Goal co-	Date	Team 1 members
1").	Captains		agree to serve
2. Determine stewardship and ministry	Engagement	2 month after step 1	Engagement
and liturgical engagement key	Ministry Team 1		definitions and
definitions and effectiveness metrics.			metrics determined
3. Analyze the parish baseline on those	Engagement	1 month after step 2	Parish baselines and
key stewardship and engagement	Ministry Team 1		parish impediments
effectiveness metrics and			are finalized
survey/research parish impediments			
to achieving increased stewardship			
and ministry and liturgical			
engagement success			
4. ID at least 3 Stewardship and 3	Engagement	Simultaneous with	At least 5 Stewardship
Ministry and Liturgical Engagement	Ministry Team 1	steps 2 & 3	and 5 Ministry and
Programs to consider from both inside			Liturgical
and outside the Orthodox ecosystem.			Engagement
and subside the of thodox coosystem.			Programs examined



### Stewardship & Engagement SMART Goal Action Plan



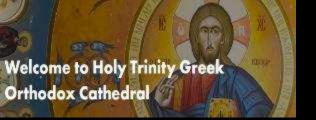
Key Actions Necessary To Achieve	Responsible	Deadline	Completion
Strategic SMART Goal 1	<u>Party</u>	<u>Timetable</u>	Confirmation Test
IG 2: Develop the most effective Engage	ement Programs	within 4 month	<u>1S</u>
5. Evaluate researched Stewardship, Ministry and Liturgical Engagement programs for effectiveness against key performance metrics and parish baselines based on criteria of effectiveness determined in step 2.  6. Modify Engagement Programs for utilization at the parish and finalize	Engagement Ministry Team 1  Engagement Ministry Team 1	2 months after step 4 2 months after step 5	Evaluation of alternative Stewardship, Ministry and Liturgical Engagement programs is completed Engagement Programs are finalized
parish Engagement Programs and establish quarterly and/or monthly performance benchmarks.  IG 3: Recruit and train the parish Engagement	gement Ambassa	dors within 2 mo	onths
7. Identify and recruit the "Engagement Ambassadors" who can implement the Engagement Programs.	Engagement Ministry Team 1	1 month after step 6	Engagement Ambassadors are recruited
8. Develop Engagement Ambassadors training program and train the Engagement Ambassadors selected in step 7.	Engagement Ministry Team 1	1 month after step 7	Engagement Ambassadors are trained



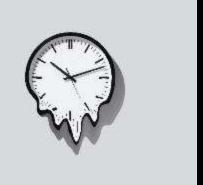
# Stewardship & Engagement SMART Goal Action Plan



Key Actions Necessary To Achieve <u>Strategic SMART Goal 1</u>	Responsible <u>Party</u>	Deadline <u>Timetable</u>	Completion Confirmation Test
IG 4: Implement the Engagement Progra	ams to achieve t	he targeted goals	within 24 months
9. Implement Engagement Programs	Engagement	24 months after	Established quarterly
based on monthly and/or quarterly	Ambassadors	step 8	and/or monthly
performance benchmarks determined			Engagement Targets
in step 6 with continual Ambassador			are achieved
follow-up with parishioners until			
Engagement Targets are achieved.			
IG 5: Compile and assess the results of the	he Parish Engage	ement Programs a	nd make necessary
improvements within 2 months			•
10. Obtain and compile qualitative and	Engagement	1 month after	Engagement
quantitative data from Engagement	Ambassadors	step 9	Programs
Programs and compile as to the	and		assessments are
effectiveness and success (based on	Engagement		completed
criteria established in step 2) and areas	Ministry Team		<b>F</b> 3333
for improvement.	1		
11. Finalize and deliver improvements to	Engagement	1 month after	Engagement
Engagement Programs assessment	Ambassadors	step 10	Programs
analysis report, and make all	and	•	implementation
refinements necessary to make those	Engagement		analysis is
Ministries more effective based on	Ministry Team		completed, and
information identified in step 10, and	1		Engagement
revise and improve them accordingly.	1		Programs are
revise and improve them accordingly.			C
	A REAL PROPERTY AND ADDRESS OF THE PARTY AND A		refined accordingly



Interim Action	Deadline Date	Status: Percent Complete and Date
1. Form Stewardship & Ministry Engagement Ministry Team 1		
2. Develop definitions and effectiveness metrics		
3. Analyze parish baselines and engagement success impediments		
4. Research Stewardship & Ministry Engagement Programs		
5. Evaluate Stewardship & Ministry Engagement Programs		
6. Finalize Stewardship & Ministry Engagement Programs		
7. Identify and recruit Engagement Champions		
8. Train Engagement Champions		
9. Implement Stewardship & Ministry Engagement Programs and manage to interim quarterly and monthly targets		
10. Obtain Data from Stewardship & Ministry Engagement Programs Implementation		
11. Improve Stewardship & Ministry Engagement Programs based lessons learned in step 10 and revamp		



## **SUMMARY OVERALL TIMETABLE<sup>1</sup>**

<sup>2</sup> **SPT** =

Strategic

Planning Team

Finalize SPT<sup>2</sup> ≈ 2 months from start

First retreat ≈ 4-5 months from start

Second retreat ≈ 7-8 months from start

Public Rollout ≈ 8-9 months after start

<sup>1</sup> Subject to Pascha, Festival and Holidays

TASK	TIME
Pick and Recruit SPT	1-2 months after start
Solicit "Where Are We Now" Data	2-3 months after start
First retreat	4-5 months after start
<b>Create SMART Goals and Action Plans</b>	6-7 months after start
Second retreat	7-8 months after start
Public rollout event	8-9 months after start

"Two are better than one, because they have a good return for their labor.

If either of them falls down, one can help the other up.

But pity anyone who falls and has no one to help them up."

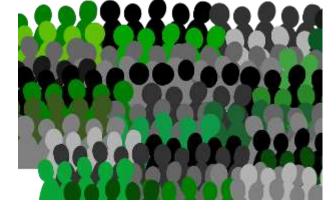




**Ecclesiastes 4:9-10** 

### **Community**

Community-wide input throughout, including the beginning and in the Strategic Goal formulation



# It Takes 3 Teams

### **Strategic Planning Team**

A diverse, representative cross-section of Parish strategic thinkers who analyze the data and help draft a Strategic Plan



A larger diverse group of parish faithful who actually do the work and implement all of the Strategic Goals and Action Plans and who are accountable for the achievement of the Strategic Plan





So we, being many, are one body in Christ,

and every one members one of another.











## Two Process Keys



Rules of Engagement & Consensus

### Sun Tzu



"Strategy without tactics is the slowest route to victory.

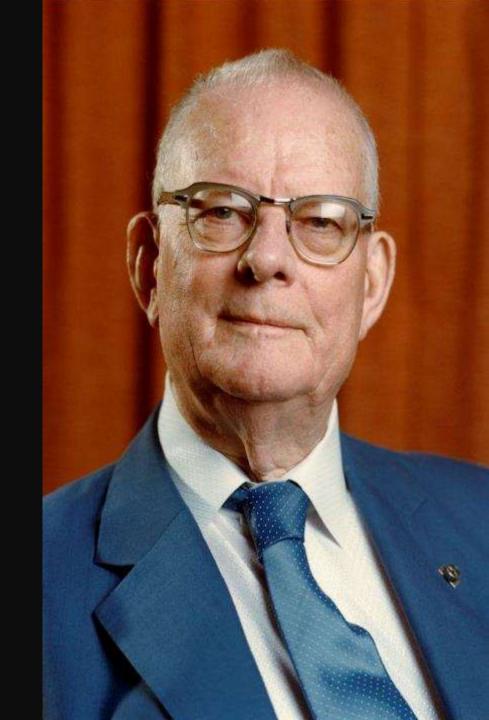
Tactics without strategy is the noise before defeat."

### **Who Owns The Problem?**

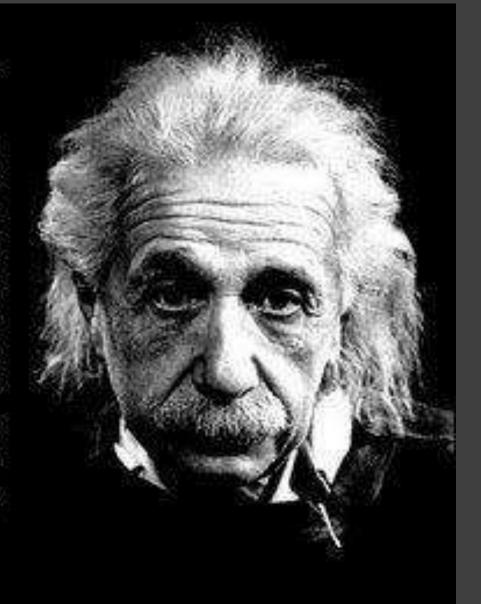
"Any time the majority of people behave a particular way the majority of the time, the people are not the problem. The problem is inherent in the system.

As a leader, you own responsibility for the system. Although a particular person can be a big problem, if you find yourself blaming the people, you should look again."

W. Edwards Deming (father of the Quality Movement)



"WE CANNOT **SOLVE OUR PROBLEMS** WITH THE SAME THINKING WE **USED WHEN WE CREATED THEM"** 



# The 4 Deliverables From the



Strategic Planning Process

### 1. Comprehensive Strategic Plan

10 elements - SWOT / EPA /OCAI Analysis; WHY; Core Values; Mission Statement; S.M.A.R.T. Goals; Vision Statement; Interim Goals & Interim Actions; Success Timeline; SMART Goal Accountability Process ("SMART GAP"); Strategic Plan

- 2. Inspired Teams
- 3. Consensus Decision Makers
- 4. Energized & Improved Culture



If you don't want to transform and improve the culture of your parish...

...then save your breath (and efforts) for cooling soup and blowing bubbles with your kids & grandkids.



- 1. SWOT Analysis
- 2. Statement of Why
- 3. Core Values
- 4. Mission Statement
- 5. S.M.A.R.T. Goals
- 6. Interim Goals & Interim Actions
- 7. Success Timeline
- 8. SMART Goal
  Accountability
  Process ("SMART
  GAP")
- 9. Vision Statement
- 10. Strategic Plan



# 10 Strategic Plan Deliverables



## Selected SPT Criteria

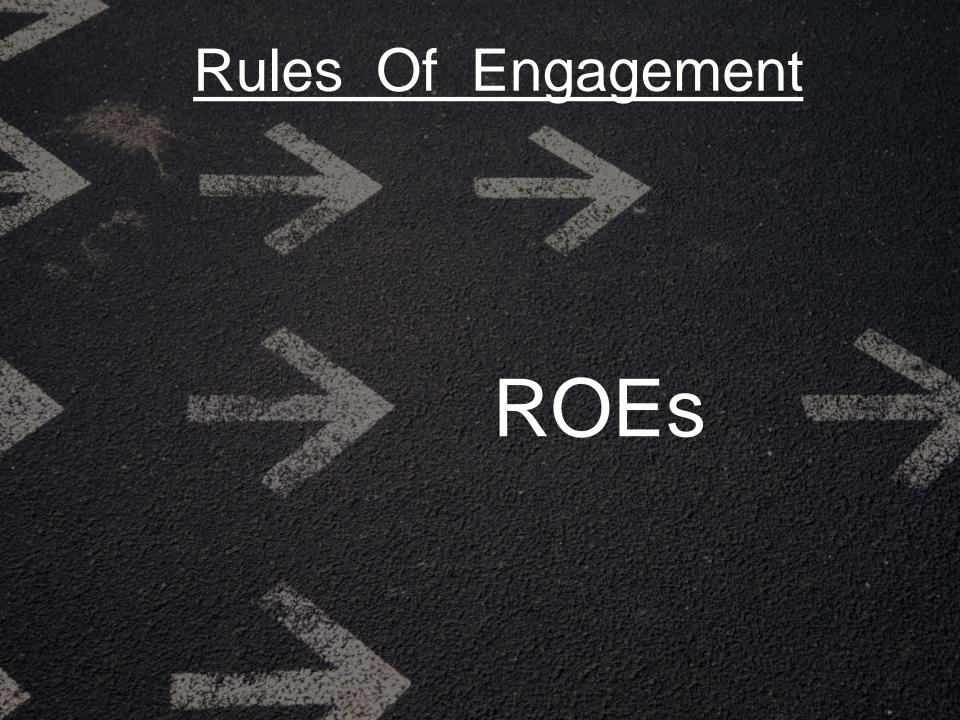
#### YES:

- ~ Who must be a part of the team
- ~ Many different perspectives
- ~ Many diverse gifts
- ~ All major constituencies
- ~ Team-players
- ~ Intelligent
- ~ Strategic thinkers and not small thinkers
- ~ Creative
- ~ Visionaries + futurists not rooted in the past
- ~ Articulate
- ~ Engaged
- ~ Faithful
- ~ Intellectually honest
- ~ Well-adjusted
- ~ Genuinely care about doing the right thing
- ~ Can leave their egos at the door
- ~ Must represent all areas and all different constituencies (young/old, non-ethnic/ethnic, urban/rural, professional/non-professional, convert/cradle, men/women, incidental/intentional, etc.)

SPT members must be willing to dedicate a fair amount of time over the next 6 -7 months

#### NO:

- ~ serial arsonists
- ~ "know-it-alls"
- ~ non-team players
- ~ mean-spirited folks
- ~ inarticulate thinkers or talkers
- ~ people who say nothing
- ~ people who can't stop talking
- ~ malcontents
- ~ people who are so sad/mad/angry/hostile that they cannot see beyond their own circumstances.
- ~ not just the same "usual suspects"



- 1. We stay on schedule
- 2. Everyone is equal
- 3. We interact confidentially
- 4. Ask questions
- 5. Park tangential issues
- 6. No distractions
- 7. All decisions made by consensus
- 8. Focus only on things we control or influence
- 9. Everyone MUST participate
- 10. Be honest and "no spin"



- 11. No defensiveness
- 12. NO "Discussion Killers"
- 13. Think strategically
- 14. Speak precisely and succinctly
- 15. We are members of the Body of Christ treating everyone with love and respect and allowing the Holy Spirit to participate freely



# Consensus

- Seek the "common mind" through respectful dialogue
- ~ An agreement everyone can "live with" (even if it is not their first choice)
- Consensus is achieved once:
  - (a) the discussion has been full and fair
  - (b) everyone can live with the modified proposal