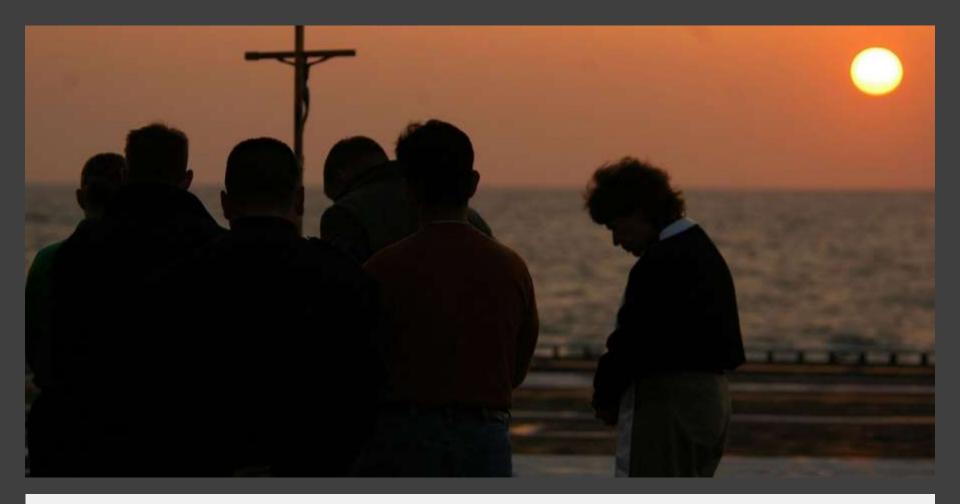
Orthodox Strategic & Servant Leadership & Parish Innovation

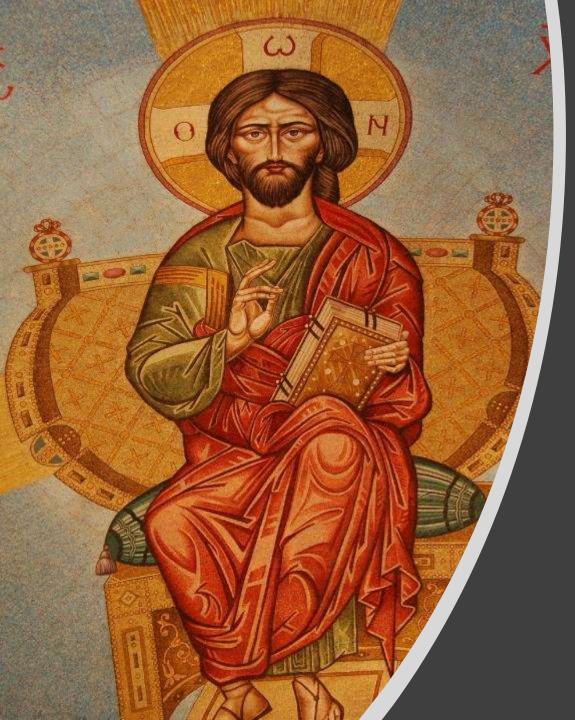






You Were NOT Called to Lead Your Church

You were called to lead people closer to Christ and each other.



#### Why Do This?

"That the end of our lives may be Christian, without pain, blameless and peaceful, and for a good account at the awesome judgment seat of Christ."

> Orthodox Divine Liturgy II Corinthians 5:10

## Μετάνοια

## Metanoia

#### "a transformative change of heart"

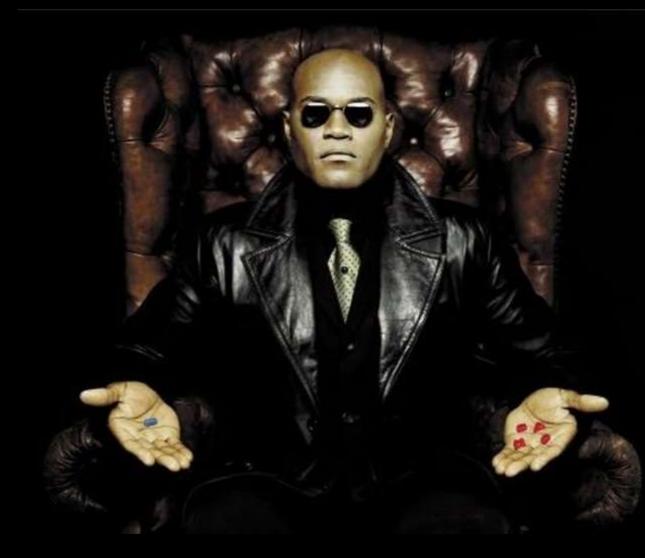
(Ellwanger & Gehrke, 2020)

"The best way to predict the future is to create it."

Peter Drucker & Dennis Gabor

(Cohen, 2009; Gabor, 1964)

This is your last chance. After this, there is no turning back. You take the blue pill - the story ends, you wake up in your bed and believe whatever you want to believe.



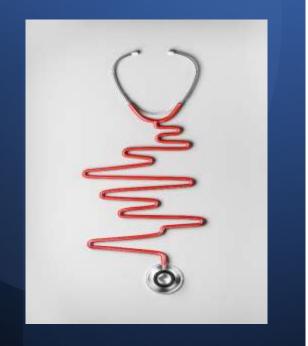
You take the red pill - you stay in Stewardship Callingland and I show you how deep the rabbit hole goes.





- 1. Characteristics of successful Parish leaders and innovators
- 2. Timeless Orthodox Parish Servant Leader principles to better engage, lead, and serve
- 3. Some actionable steps to transform and improve your Parish





#### 1. Characteristics of successful Parish leaders and innovators

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## God – the ultimate change agent

#### In the beginning God made heaven and earth. The earth was invisible and unfinished...



 From the Greek καινοτομία (kainotomia) - καινός (kainos; new) and τομ (cutting) (i.e., "making new cuttings")

 Frequently discussed and used by Xenophon, Plato, Aristophanes, and Aristotle (hundreds of year B.C.) in abstract thinking ("making new")

(Godin, 2015)

The Greatest Innovators

#### The Holy Trinity



<sup>1</sup> Genesis 1:1 <sup>2</sup> Acts 17:6 <sup>3</sup> Mark 13:11 1 <sup>4</sup> John 5:7 (Oster, 2011)

#### <u>GOD:</u>

"In the beginning God made heaven and earth" <sup>1</sup>

#### CHRIST:

"Those who have <u>turned the world upside</u> <u>down</u> have come here too." <sup>2</sup>

#### HOLY SPIRIT:

"when they arrest you...do not worry beforehand...whatever is given you in that hour, speak that: for <u>it is not you who speak</u> <u>but the Holy Spirit.</u>" <sup>3</sup>

#### THE HOLY TRINITY:

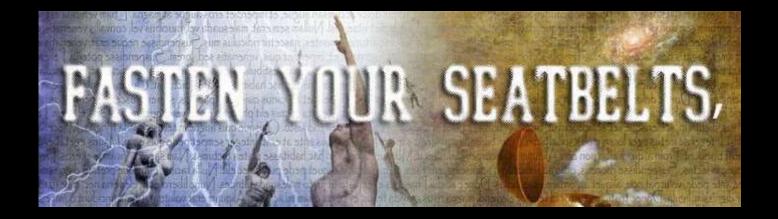
"For there are <u>three that bear witness</u> in Heaven: the Father, the Son, and the Holy Spirit; and these three are one." <sup>4</sup>

#### Selected Biblical Innovation Examples



(Oster, 2011, p. 38)

Innovation Example	Holy Scripture Passage
Creation of the universe	Genesis 1-2
Noah and the flood	Genesis 7-8
Confusion of languages at Babel	Genesis 11:1-9
Moses & the 10 Egyptian plagues	Exodus 7:20-12:30
The walls of Jericho fall	Joshua 6:6-20
Daniel saved in the lion's den	Daniel 6:16-23
Jonah survives in the belly of a fish	Jonah 2:1-10
The miraculous catch of fishes	Luke 5:4-11
Water made into wine	John 2:1-11
Lazarus raised from the dead	John 11:38-44
Centurion's servant healed	Matthew 8:5; Luke 7:1
Stormy seas calmed	Matthew 8:23; Mark 4:37; Luke 8:22
Jesus feeds five thousand	Matthew 14:15; Luke 9:10; John 6:1-14
The resurrection of Jesus	John 21:1-14
The Holy Spirit comes upon the disciples	Acts 2



# Please return your seat backs to the locked and upright position





#### Do you want to see the future?



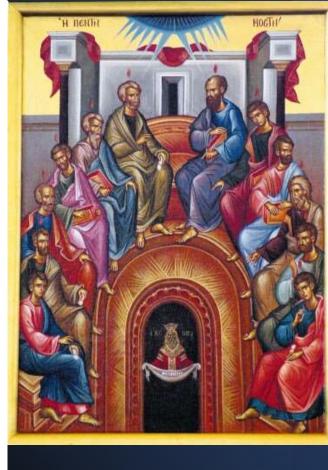
"Beloved brothers and sisters in Christ,

Today, we gather as a faithful community to celebrate the glorious feast of Pentecost, a momentous occasion in the life of the Church. Pentecost, meaning "fiftieth day," is a day of great joy and significance, commemorating the descent of the Holy Spirit upon the disciples and the birth of the Church. As Greek Orthodox Christians, we embrace this sacred day with reverence and awe, recognizing the transformative power of the Holy Spirit in our lives.

On that blessed day of Pentecost, the disciples, who were gathered in prayer and supplication, were filled with the Holy Spirit. The sound of a mighty rushing wind filled the room, and tongues of fire appeared, resting upon each of them. In that instant, the disciples were granted the gift of speaking in different languages, enabling them to proclaim the Gospel to people of various nations.

The Holy Spirit, the third person of the Holy Trinity, was sent by the Father to empower and guide the Church. The Spirit breathes life into the Church, animating her with divine grace and sanctifying her members. Just as the wind gives life to all living creatures the Holy Spirit invigorates our souls, renews our hearts, and sustains our faith.

#### Pentecost Sermon



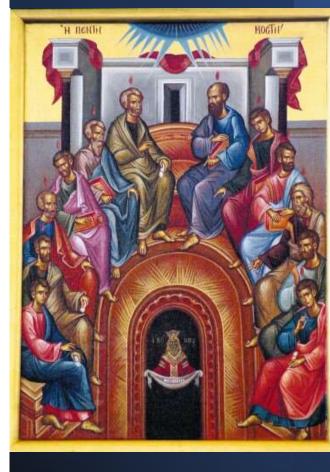
The feast of Pentecost reminds us that the Holy Spirit is not limited to a singular moment in history. Rather, the Spirit continues to dwell within the Church and within each one of us, offering guidance, comfort, and strength. Through the sacraments, particularly the sacraments of baptism and chrismation, we receive the indwelling of the Holy Spirit, becoming living temples of God's presence.

Moreover, the Holy Spirit unites us as one body, the mystical body of Christ. He enables us to partake in the divine life and grants us spiritual gifts for the edification of the Church. We are called to use these gifts for the service of others, bearing witness to Christ's love and mercy in the world.

As we celebrate Pentecost, let us open our hearts and minds to the transforming power of the Holy Spirit. Let us seek His guidance in all our endeavors, that we may be instruments of His peace and agents of His love. May the Holy Spirit, the Comforter, fill us with His presence, so that we may be faithful witnesses to the Gospel and instruments of God's grace in the world.

May the grace of the Holy Spirit, the love of the Father, and the peace of our Lord Jesus Christ be with you always. Amen."

#### Pentecost Sermon





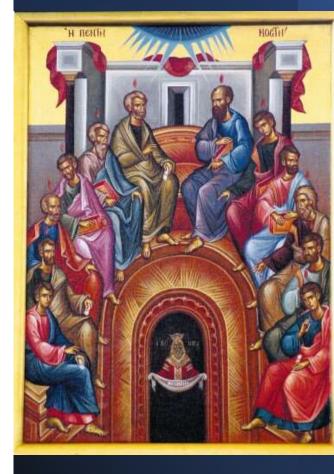
The preceding sermon was written in only 10 seconds using Artificial Intelligence



Here were the simple instructions:

"Write 300-word sermon on Pentecost from a Greek Orthodox perspective."

#### Pentecost Sermon

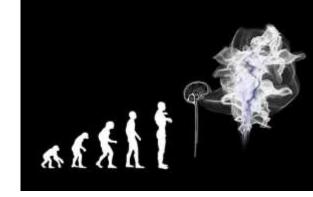


(ChatGPT, 2023)

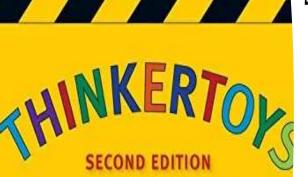
## **"WE CANNOT** SOLVE OUR PROBLEMS WITH THE SAME THINKING WE **USED WHEN WE CREATED THEM"**

(The Journal of Transpersonal Psychology, 1969.

"It is not the strongest of the species that survives, nor the most intelligent that survives. It is the one that is the most adaptable to change"







"Designed to change the way you think." —Wall Street Journal



"We do not choose:

to be born; our parents; our historic epoch; the country of our birth; the immediate circumstances of our upbringing... to die...or the time or conditions of our death.

But within this realm of choicelessness, we do choose how we shall live:

with purpose or adrift,

with joy or joylessness,

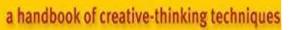
with hope or despair,

with humor or sadness,

with a positive outlook or a negative outlook...

No matter how indifferent the universe may be to our choices or decisions, these choices and decisions are ours to make. We decide. We choose.

In the end, our own creativity is decided by what we choose to do or what we refuse to do. And as we decide and choose, so are our destinies formed."



**MICHAEL MICHALKO** 



#### A Leader Leads By Example

"Leadership is not about personality. It's about behavior"

(Kouzes & Posner, 2017)

#### "The domain of the Leader is the



The work of the leader is change."





(Kouzes and Posner, 2017)

#### What's the Biggest Challenge Facing Your Parish

$$\begin{split} \Delta S &= S_f - S_i = \int \frac{dq_{rev}}{T} \\ \Delta S &= \frac{q_{rev}}{T} \end{split}$$

 Everything in the universe moves from order to disorder.

Entropy

~ Entropy measures that change.

~ If you don't make positive changes, you will get negative changes! Every church leader chooses how he/she will lead a flock:

- as a risk taker,
- as a caretaker, or
- as an undertaker while it slowly dies.



(Warren, 2013)

#### Leaders Own Our Parish Problems

"Any time the majority of people behave a particular way the majority of the time, the people are not the problem. The problem is inherent in the system.

As a leader, you own responsibility for the system.

... if you find yourself blaming the people, you should look again."

W. Edwards Deming Father of the Quality Movement (Aguayo,1991)



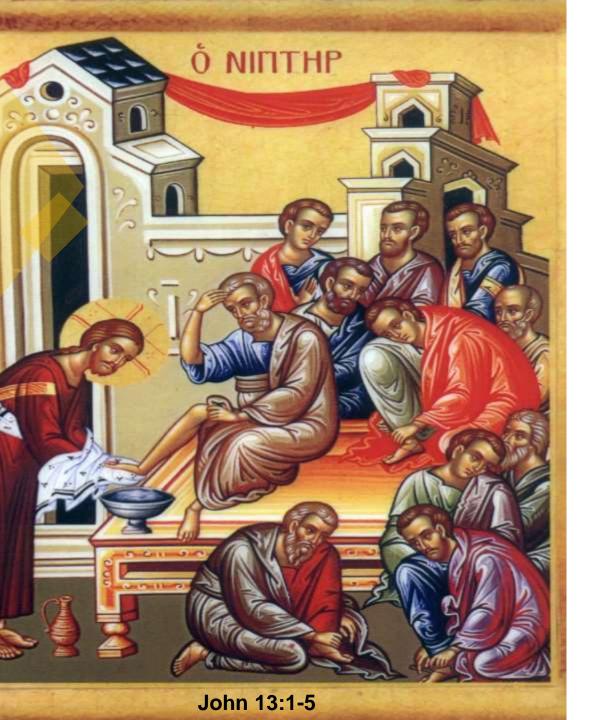




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#### PARISH ORTHODOX SERVANT LEADERS



"The most basic task of the Church leader is to:

- 1. <u>discern</u> the spiritual gifts of all those under his authority, and to
- 2. <u>encourage</u> those gifts to be used
- 3. to the <u>full</u>
- 4. for the benefit of <u>all</u>."

"Only a person who can discern the gifts of others and can humbly rejoice at the flowering of those gifts is <u>fit to lead</u> the Church."



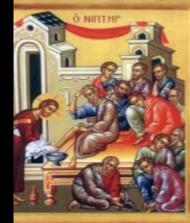
## "God doesn't call the qualified;

### God qualifies the called."

(Batterson, 2016, p. 78)



#### 10 Characteristics of Servant Leaders





(Greenleaf, 1970; Northouse, 2002; Spears, 2002)

#### Patterson's Summary of Greenleaf's

8 Elements of Servant Leaders

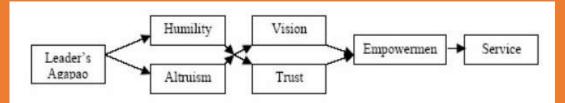


Figure 1, The model of constructs, This model details how the servant leadership constructs work together beginning with agapao love and ending with service.

- 1. Love
- 2. Humility
- 3. Altruism
- 4. Vision

- 5. Trust
- 6. Empowerment
- 7. Service

(Greenleaf, 2008; Patterson, 2003; van Dierendonck & Patterson, 2010).



#### Orthodox Servant Leader Model









#### <u>Orthodox Servant Leader</u>



I love unconditionally.



I do what I say.



I admit my mistakes.



I sacrifice to ensure success.



I support my people.



I lead to a righteous destination.



#### <u>Orthodox Servant Leader Score</u>

CALLING		
LOVE	I love unconditionally	5 = Always 4 = Mostly
TRUST	I do what I say	3 = Sometimes 2 = Rarely 1 = Never
HUMILITY	I admit my mistakes	
COURAGE	I sacrifice to ensure success	
TEAM	I support my people	
VISION	I lead to a righteous destination _	



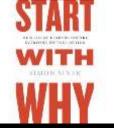
"In the end leaders don't decide who leads.

Followers do.

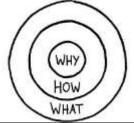
If you think you're a leader and you turn around and no one is following you...

...then you're simply out for a walk."

#### (Kouzes & Posner, 1993)







~ "Leaders merely hold a title or position of power or influence."

~ "Those who lead, inspire us to follow them."

~ "We follow those who lead, not for them, but for ourselves."

## Two Great Leadership Books Inspiring A Better Future

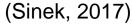
JAMES M BARRY Z. KOUZES POSNER

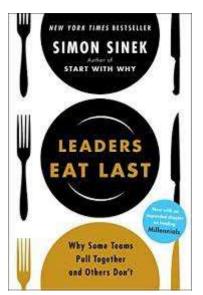
THE LEADERSHIP CHALLENGE

How to Make Extraordinary Things Happen in Organizations "Change is the province of leaders. It is the work of leaders to inspire people to do things differently, to struggle against uncertain odds, and to persevere toward a misty image of a better future."

(Kouzes & Posner 2017)

#### "We are not victims of our situation. We are the architects of it."





Leading by example is more effective than leading by command.

Leadership isn't the private reserve of a few...

It brings out the best in people and others.

Liberate the leader in everyone, and extraordinary things happen.

It takes a group of people working together with a <u>common purpose</u> in an atmosphere of <u>trust</u> and <u>collaboration</u> to get extraordinary things done.

## **5 Practices of Exemplary Leadership**



#### 1. Model The Way -

know and live your core values and WHY



#### 2. Inspire a Shared Vision

 articulately share the exciting possibilities of a future destination



#### 3. Challenge the

<u>**Process**</u> – ask questions, experiment, and test the unknown



#### **4. Enable Others To Act**

 great dreams are achieved through collaborative and trusting relationships



#### 5. Encourage The

<u>**Heart**</u> – celebrate the values and victories of your teams

#### **Good To Great And The Social Sectors**

1. Performance is assessed relative to achieving your mission (not financially)

2. Determine how success is measured in your Parish and ministries

3. The financial question to answer is: What is our return on the stewardship donations we received?

4. Brand reputation is critical, <u>SO</u>: What is your Parish's brand?

SOCIAL SECTORS



(Collins, 2001, 2005)

## If your Parish ceased to exist, would anyone in your community notice? (other than missing your ethnic food festival)

#### Pick Top 7 Qualities People Want In Their Leaders

**Ambitious Broad minded** Caring Competent Cooperative Courageous Dependable Determined **Fair Minded** Forward-looking

Honest Imaginative Independent Inspiring Intelligent Loyal Mature **Self-Controlled** Straight forward **Supportive** 

**Top Qualities People Want In Their Leaders** 

## Honest (85%) Forward-looking (70%) Inspiring (69%) Competent (64%)

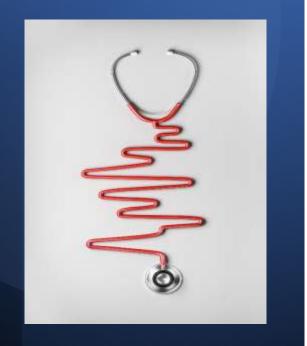
JAMES M. KOUZES BARRY Z. POSNER

THE TRUTH ABOUT LEADERSHIP

HE NO-FADS, HEART-OF-THE-MATTER FACTS YOU NEED TO KNOW Intelligent = 42% Broad minded = 40% Dependable = 37% Supportive = 36% Fair Minded = 35% Straight forward = 31% Determined = 28% Cooperative = 26% Ambitious = 26%Courageous = 21%Caring = 20%Loyal = 18%Imaginative = 18%Mature = 16%Self-Controlled = 11%Independent = 6%

From 30 years of empirical research (Kouzes & Posner, 2010)





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## The Stewardship Calling Strategic Planning Process & Timeline

## Strategic Planning is Biblical

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the state of some time to be

A REAL PROPERTY AND INCOME.

A DESCRIPTION OF THE OWNER OWNE

the last of the state of the local division of the local divisione

#### FUTURE

loading...

"For I know the plans I have for you, declares the Lord, plans for welfare and not for evil, to give you a future and a hope."





## A process to:

1. manage the "busyness" of our Church without turning our Church into a "business"

2. define our strategy to allocate our resources to achieve our vision



# Must answer 4 questions:

1. Why do we exist? 2. Where are we now? 3. Where do we want to be?

4. How will we get there?



1. People - The right people leading, developing and implementing the process, with input from everyone along the way

2. Process - A comprehensive, inclusive and methodical process and schedule

**3. Plan -** A 10-element comprehensive strategic plan with a detailed implementation action plan and timeline

4. <u>Performance - A well-managed</u> and persistent implementation with full accountability

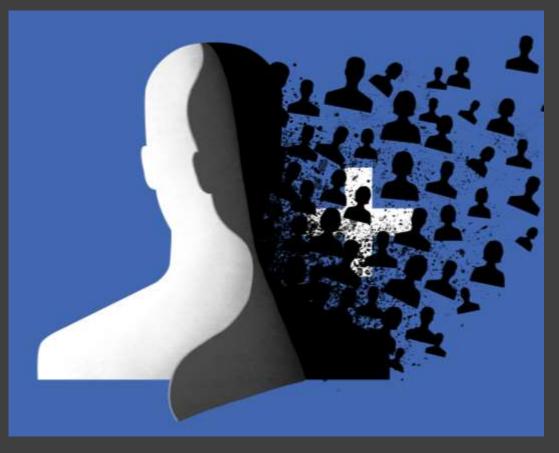
- 1. SWOT Analysis & EPA
- 2. Statement of Why
- 3. Core Values
- 4. Mission Statement
- 5. S.M.A.R.T. Goals
- 6. Vision Statement
- 7. Interim Goals & Interim Actions
- 8. Success Scoreboard
- 9. SMART Goal Accountability Process ("SMART GAP")
- 10.Strategic Plan



## 10 Strategic Plan Deliverables

SUCCES





#### Know Thyself

#### Know Others





 We experience sensations, intuitions, feelings, and thoughts

 Myers-Briggs builds self-awareness and effective teams through:

- common language
- ways to identify challenging relationships
- positive views of all personalities
- a way to change personal behavior

## Myers Briggs

#### PERSONALITY TYPES KEY



#### Extroverts

Extroverts are energized by people, enjoy a variety of tasks, a quick pace, and are good at multitasking.



#### Sensors

Sensors are realistic people who like to focus on the facts and details. They apply common sense and past experience to find practical solutions to problems.



#### Thinkers

Thinkers tend to make their decisions using logical analysis, objectively weigh pros and cons, and value honesty, consistency, and fairness.



#### Judgers

Judgers tend to be organized and prepared, like to make and stick to plans, and are comfortable following most rules.



#### Introverts

Introverts often like working alone or in small groups, prefer a more deliberate pace, and like to focus on one task at a time.



#### Intuitives

Intuitives prefer to focus on possibilities and the big picture, easily see patterns, value innovation, and seek creative solutions to problems.

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#### Feelers

Feelers tend to be sensitive and cooperative, and decide based on their own personal values and how others will be affected by their actions.

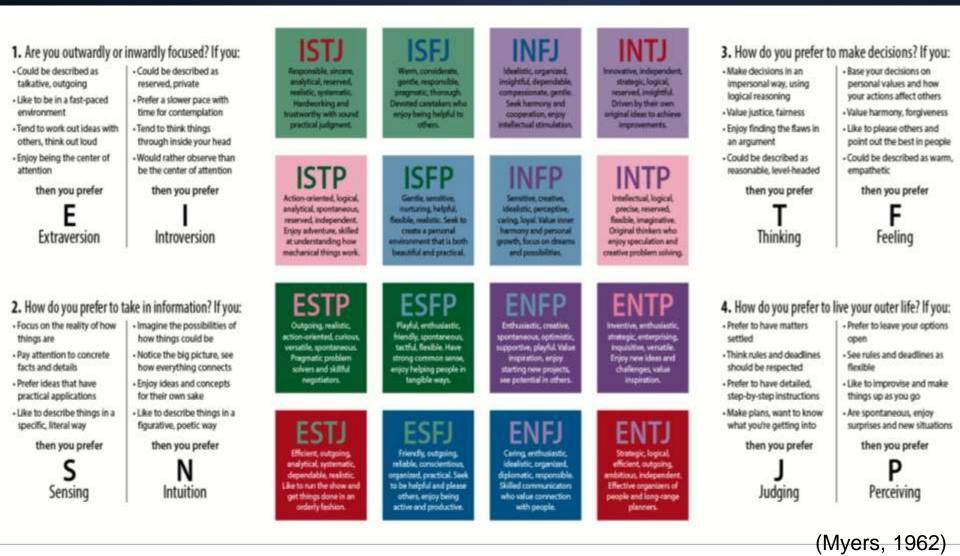


#### Perceivers

Perceivers prefer to keep their options open, like to be able to act spontaneously, and like to be flexible with making plans.

(Myers, 1962)

## Myers Briggs 16 Personality Types





Personality Test Personality Types -

Premium Guides Specialized Tests -Telarris. Resources

Q 0 Lost in Take the Test

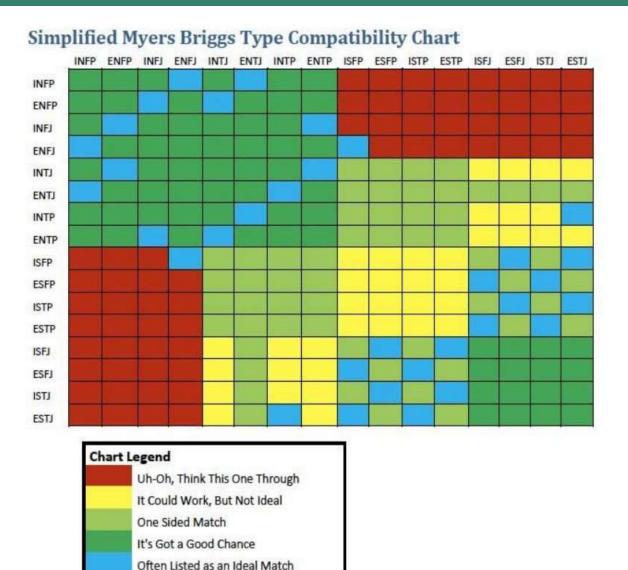
#### "It's so incredible to finally be understood."

Only 10 minutes to get a "freakishly accurate" description of who you are and why you do things the way you do.

ake the Test

## https://www.16personalities.com /free-personality-test

#### **Useful & Fun Parish Council & Ministry Activity**

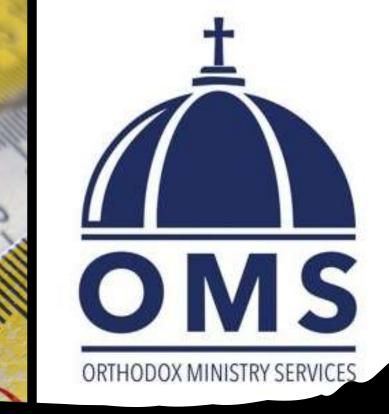


Check Compatibilities Among Parish Council and Ministries Teams and Discuss Consequences

#### (and the do it with your family)

(Myers, 1962; https://formspal.com/pdf-forms/myers-briggs-compatibility-chart/)





## Effective Parish Assessment

www.effectiveparish.org

## **OMS EFFECTIVE PARISH MODEL**



For the most healthy and effective Orthodox Parish

Assess the <u>30 Building Blocks</u> and <u>6 Operational Pillars</u> that must be optimized to excellence







## www.effectiveparish.org

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Vision & <u>Planning</u>	Leadership & <u>Teams</u>	Stewardship <u>&amp; Generosity</u>	Parishioner Engagement	<u>Ministries</u>	Operational <u>Effectiveness</u>
<ol> <li>Strategic Planning</li> <li>Operational &amp; Tactical Planning</li> <li>Parishioner Involvement</li> <li>Goal Achievement &amp; Accountability</li> </ol>	<ol> <li>Christian Leadership</li> <li>Leading &amp; Coaching</li> <li>Conflict Management</li> <li>Effective Teams</li> <li>Parish Council &amp; Boards</li> </ol>	<ul> <li>10.Giving &amp; Tithing</li> <li>11.Stewardship Campaign</li> <li>12.Capital Campaign</li> <li>13.Planned Giving &amp; Endowments</li> <li>14.External Philanthropy</li> <li>15.Transparency &amp; Accountability</li> </ul>	<ul> <li>16.Spiritual Education &amp; Catechism</li> <li>17.Liturgical &amp; Sacramental Participation</li> <li>18.Outreach</li> <li>19.Evangelism</li> <li>20.Welcoming &amp; Fellowship</li> </ul>	<ul> <li>21.Defines Needs of Parishioners</li> <li>22.Ministry Management</li> <li>23.Ministry Engagement</li> <li>24.Volunteer Management</li> <li>25.Youth &amp; Young Adult</li> </ul>	<ol> <li>Communication &amp; Digital Strategies</li> <li>Facilities &amp; Technology</li> <li>Financial Excellence</li> <li>Safety &amp; Security</li> <li>Staff Management</li> </ol>

# Council of Ministries

## Council of Ministries



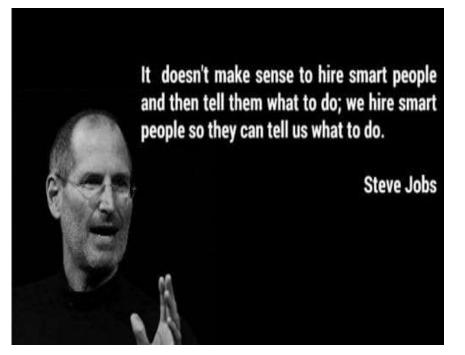
- 1. Every major Parish activity is run by a Ministry
- 2. Each Ministry has co-chairs
- 3. Each Ministry has its own WHY and Vision consistent with the Parish WHY and Vision
- 4. Each Ministry establishes its own budget to achieve its WHY and Vision
- 5. Each Ministry has a Parish Council member who is their liaison to the PC
- 6. The C.O.M. meets (at least) quarterly to share activities, ideas, best practices, needs, etc.

## **Board Don'ts - 101**

## DO NOT

 Micro- manage day-to-day Parish or ministries operations if you expect talented people to stay.

~ Manage the Results <u>NO</u>T the Process



# **LEADERS WHO DON'T LISTEN WILL EVENTUALLY BE SURROUNDED BY PEOPLE WHO HAVE NOTHING TO SAY**

ANDY STANLEY SMARTLEADERSHIP

# There is hope for your future, declares the Lord.





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