

Strategic Planning Retreat Day 1

"Where there is no vision, the people will perish"

Bill Marianes



Proverbs 29:18

IC



TODAY is the day we...

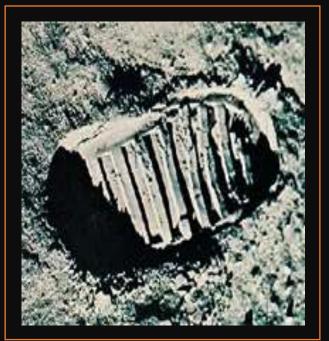


"The best way to predict the future is to create it."

Peter Drucker

The sky is not the limit...





...because there are footprints on the moon

So, who's "helping" you today?



A journey ...

... 405,000+ aírlínes míles over 20 years

...presentations to over 600 Parishes of all Orthodox jurisdictions

...a financial stewardship analysis for over 275+ Parishes

The Stewardship Calling Process has been used to complete Strategic Plans covering over 26% of Orthodox Christians





GOA Metropolis of San Francisco



Recently Completed Strategic Plans:

OCA Diocese of New England

Christ the Saviour (Harrisburg, PA)

OCA Diocese of Midwest

St. Demetrios (Saginaw, MI)

Holy Trinity (Indianapolis, IN)

Holy Trinity (Grand Rapids, MI)

GOA Metropolis of

Chicago

STRATEGIC PLAI



Orthodox Christian Prison Ministry









STRATECIC PLAN





St. John The Divine (Jacksonville FL)

- St. Mary (Wichita, KS)
- St. John The Baptist (Beaverton, OR)
- St. Nicholas (Ann Arbor, MI)
- Sts. Mark, Mary, Philopater (Troy, MI)
- Annunciation Cathedral (Atlanta, GA)
- St. Nicholas (Grand Rapids, MI)

Strategic Plans In Progress:

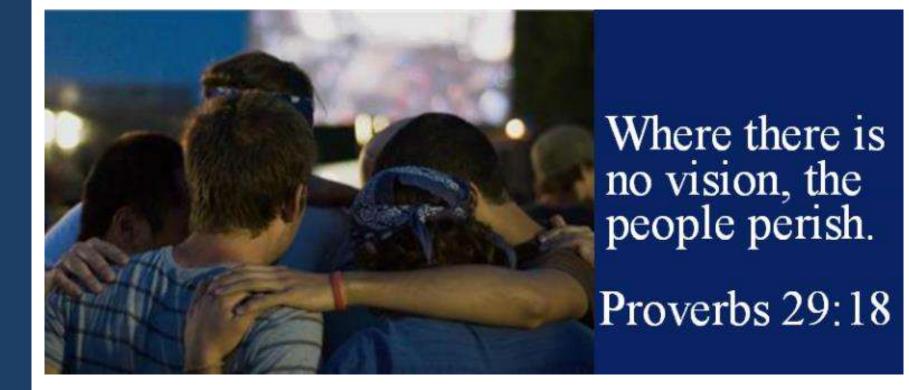
St Nicholas (Lexington, MA) St, Luke (E. Longmeadow, MA) St. Demetrios (Warren, OH) St. Raphael (Iowa City, IA) Dormition of the Theotokos – (Sommerville, MA) Holy Trinity (Concord, NH) Sts. Raphael, Nicholas & Irene (Cumming, GA) St. Sophia (Jefferson, PA)



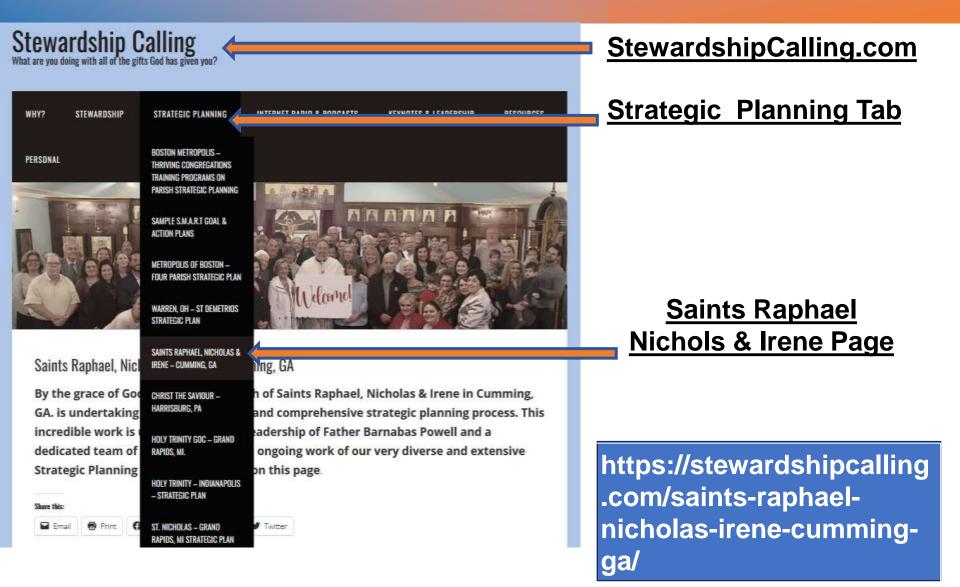
Μετάνοια

Metanoia

"a transformative change of heart"



Download This Presentation:



The most critical question each person, parish and ministry must answer.



Find Your



"I beg you to walk worthy of the calling to which you have been called."

Ephesians 4:1

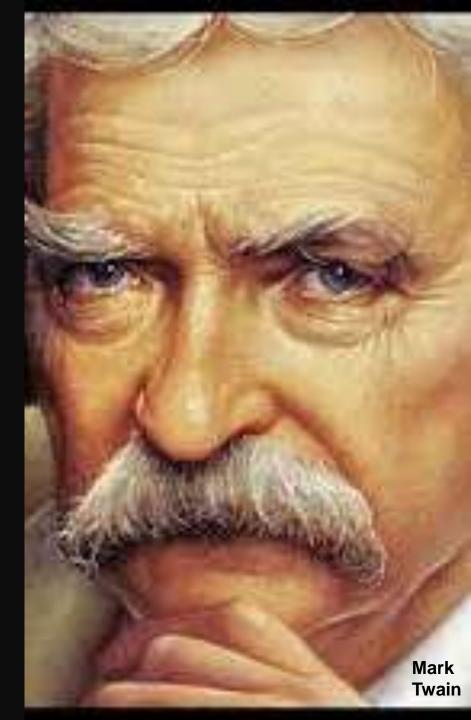
"... to each one of us grace was given according to the measure of Christ's gift... some to be apostles, some prophets, some evangelists, and some pastors and teachers for the equipping of the saints for the work of ministry..."

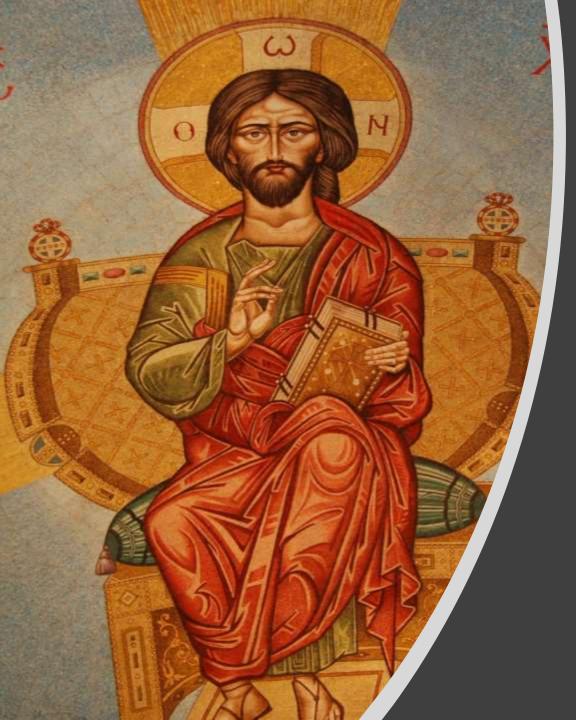
Ephesians 4:7-13

"Two of the most important days of your life are:

First, the day you were born; and

Second, the day you figure out why."



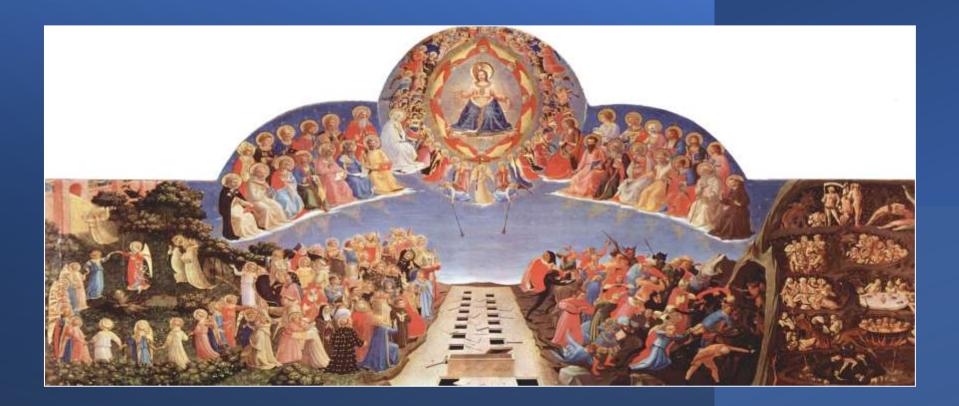


Why Are We Doing This?

"That the end of our lives may be Christian, without pain, blameless and peaceful, and for a good account at the awesome judgment seat of Christ."

Christ's possible very difficult question to you





What did you do, for My church and My people, under your watch, given all of the gifts I gave you?

1. Fr. Barnabas

2. Core Team (Stephanie Crosio, Evelyn Kemp, Lee Harper, Nicole Johnson, Nancy Porter, Greg Tzevelekos)

3. Retreat Facilitators (Stephanie Crosio, Evelyn Kemp)

4. All of you...

Special Thanks

Two Process Keys

Rules of Engagement & Consensus

Rules Of Engagement

ROEs

P.S. They are on page 2 of your handbook.

- 1. We stay on schedule
- 2. Everyone is equal
- 3. We interact confidentially.
- 4. Ask questions
- 5. We'll park tangential issues.
- 6. No distractions.
- 7. All decisions made by consensus.
- 8. Focus only on things we control or influence
- 9. Everyone MUST participate.
- 10. Be honest and "no spin."



11. No defensiveness.

- 12. NO "Discussion Killers."
- 13. Think strategically and outside the box.
- 14. Speak precisely and succinctly.
- 15. We are members of the Body of Christ treating everyone with love and respect and allowing the Holy Spirit to participate freely.

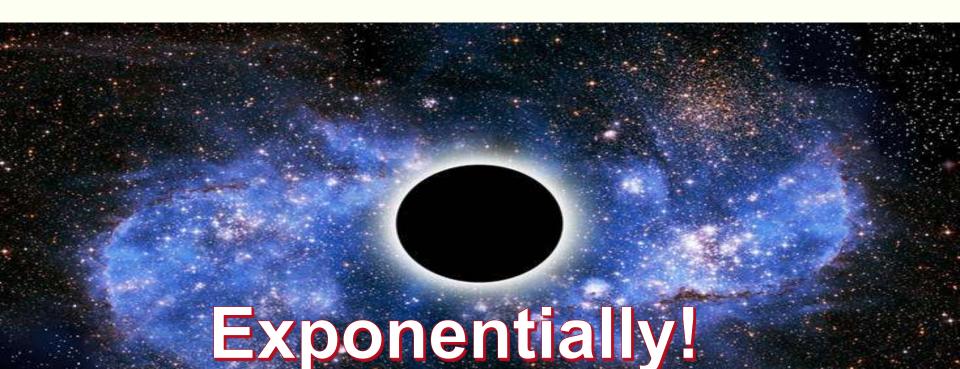
Consensus



- Seek the "common mind" through respectful dialogue
- ~ An agreement everyone can "live with" (even if it is not their first choice)
- ~ Consensus is achieved once:
 - (a) the discussion has been full and fair
 - (b) everyone can live with the modified proposal



How Fast Is Our World Changing?



We are living in exponential times...

... the speed of change is unimaginable and accelerating

¹The following is based on the pioneering YouTube video "Did You Know?" (with certain updated statistics). Did You Know? is licensed by Karl Fisch, Scott McLeod, and XPLANE under a Creative Commons Attribution Non-Commercial Share-Alike license. You are free to copy, distribute, remix and transmit the presentation as long as you give proper attribution to the original creators and share the resulting work under the same license. You may not use Did You Know? for commercial purposes without permission from the creators. (Selected statistics have been updated, as much as reasonably possible, from available sources.)

Years it took to reach 50 million users:

Telephone - 75 years

Radio – 38 years

TV - 13 years

Internet - 4 years

Google Plus – 88 days

Angry Birds – 35 days

Pokémon GO – <u>19 days</u>

















~ <u>2.3 BILLION</u> worldwide users

~ <u>8.3 hours</u> of video is uploaded every <u>second</u>

~ Viewers watch <u>1 BILLION</u> hours of video every day

We are living in exponential times...

facebook started about 20 years ago in October 2003.

~ It now has over <u>2.89 Billion</u> active monthly users.

~ It is has over <u>1.91 Billion</u> active <u>daily</u> users.

If Facebook were a country . . .

. . . it would be the largest country in the world



. . . Almost twice the size of China and India, and 8.7 times bigger than the U.S.

We are living in exponential times...

~ 97% of American adults text.



~ Text messages have a <u>98%</u> open rate versus only <u>20%</u> for email.

~ 95% of all text messages are read in under 3 minutes.



~ By 2017, 39% of couples in the U.S. met online

We are living in exponential times...

So what does this mean for our Parish?



Jack Welch Chairman & CEO - General Electric



"If the rate of change on the outside exceeds the rate of change on the inside, the end is near."

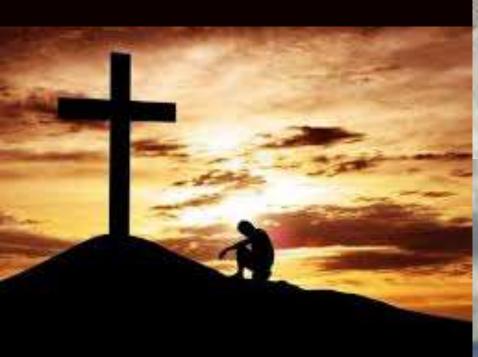
"Change before you have to."



So how are we doing at creating:

"a good account before the awesome judgment seat of Christ"?

How Are We Doing Spiritually?



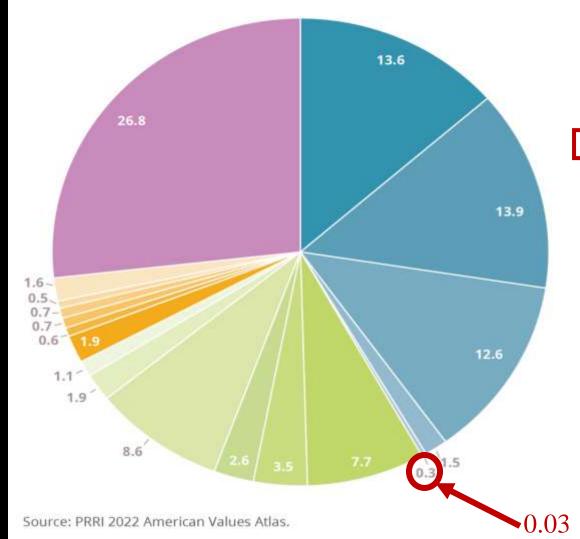


Real Trouble AHEAD

Orthodoxy – A Rounding Error In The American Christian Landscape

FIGURE 1. The American Religious Landscape in 2022

Percent who identify as:





<u>We Lost Our Adults</u>

47% of adults who were raised in the Orthodox Church have left the Church¹

Cradle Orthodox Adults Who Are Still in the Church



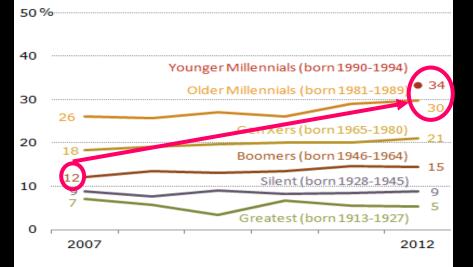
¹ 2015 U.S. Religious Landscape Study - Pew Research Center

PRE-COVID We Can "Kiss Our Youth Goodbye"

<u>34%</u> to <u>39%</u> of Millennials (1981-1996) are "NONES" and claim NO religion

Recent Trends in Affiliation, by Generation

% of each age cohort that is unaffiliated



Source: Aggregated data from surveys conducted by the Pew Research Center for the People & the Press, 2007-2012.

More Young Adults are Unaffiliated than in the Past

Percent of each age group who are religiously unaffiliated, 1986-2016



PEW RESEARCH CENTER

<u>Religion in the Millennial Generation (2010)</u> and <u>U.S.</u> <u>Religious Landscape Survey (2007)</u>, Pew Forum on Religion & Public Life of the Pew Research Center.

Public Religion Research Institute August 2016 Survey

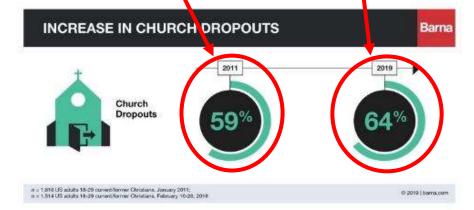
PRE-COVID We Can "Kiss Our Youth Goodbye"

Youth church drop out rate has grown from **9%** (2011) to **64%**

(2019)

en Barna president David Kinnaman published his 2011 book You Last Me, we heard from many people (especially church leaders) who were shocked to learn that 59 percent of young adults with a Christian background had dropped out of church at some point during their 20s-many for just a time, but some for good.

Eight years later, research for Kinnaman's new book Faith for Eviles: 5 Ways for a New Generation to Follow Jesus in Digital Babylon reveals that the church dropout problem is still a problem. In fact, the percentage of young-adult propouts has increased from 59 to 64 percent. Nearly two-thirds of U.S. 18-29-year-olds who grew up in church tell Barna hey have withdrawn from church involvement as an adult after having been active us a child or teen.



PRE-COVID Church Attendance Data

TEND CHURCH WEEKLY YES NO 26% Attend weekly <u>74%</u> **Do Not** attend weekly

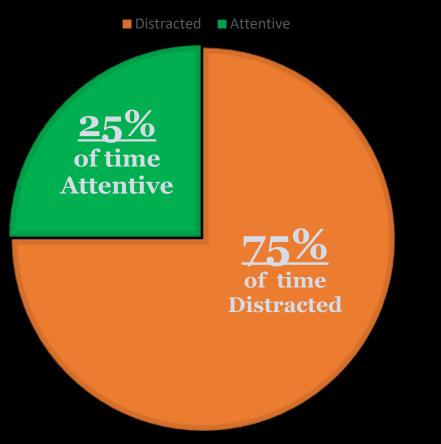
Only <u>21%</u> of all GOA adherents regularly attend church services on a weekly basis.¹

P.S. It averages:
21 % in GOA parishes
22 % in Serbian parishes
26% across all Orthodox parishes
37% in Antiochian parishes
40% in OCA parishes
48% in Carpatho Russian parishes

¹ <u>Eight Facts about Church Attendance in US Orthodox Christian Churches (2010)</u> Assembly of Canonical Orthodox Bishops of North and Central America.

Church Attentiveness Data

% OF TIME DISTRACTED



Our minds wander <u>70%</u> to <u>80%</u> of the time during Orthodox church services (excluding the sermon)¹

¹ Personal survey data acquired from interviews of hundreds of Orthodox Christians by Stewardship Calling

How Are We Doing Financially?

GENEROSITY





Real Trouble

Sts. RNI Significant Donor <u>Concentration Problem</u>







58% of stewardship income

PRE-COVID Giving Facts¹

U.S. Orthodox Christians are in:

~ top 1/4 in annual income

~ bottom 1/4 in church stewardship

¹ Pew Forum income data compared against Financial Stewardship Analysis of over 275 U.S. Orthodox Parishes conducted by Stewardship Calling ministry

What ministries, services or charities could you fund if you had

51,087,275 in total appual standabin

in total annual stewardship instead of only \$277,289

Here's How This Is Possible?

- Est. Median U.S. Orthodox Christians 2019 income = \$81,750¹
- $\frac{8,175}{5}$ = a median income tithe
- If all 133 stewards (2022) earned the 2019 median and tithed, your stewardship income would = \$1,087,275 instead of \$277,289
- What could you do with about **\$809,986** more?

¹ <u>MEDIAN INCOME OF AMERICANS FROM HISTORICALLY ORTHODOX COUNTRIES = \$81,750</u> Median annual household income U.S. Census as reported 10-02-2020: Lebanese \$87,099; Russian \$85,989 Greek \$82,036; Romanian \$81,878; Ukrainian \$81,603; Serbian \$81,452; Bulgarian \$80, 626; Armenia \$77,110.

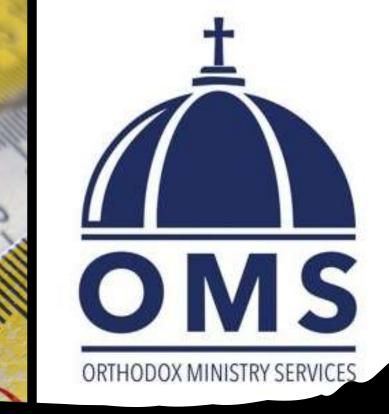
Where Are We Now On This Journey?

\$8,175 = est. <u>2019</u> tithe based median Orthodox income

1.1% = est. Sts RNI parishioner giving based on median U.S. historically Orthodox income

\$4,739 = est. tithe based on median Forsyth County income

1.9% = est. Sts RNI parishioner giving based on median Forsyth county income



Effective Parish Assessment

www.effectiveparish.org









- Parishioner Involvement
- Goal Achievement & Accountability
- Conflict Management
- Effective Teams
- Parish Council & Boards
- Capital Campaign
- Planned Giving & Endowments
- External Philanthropy
- Transparency & Accountability

- Liturgical & Sacramental Participation
- Outreach
- Evangelism
- Youth & Young Adult • Welcoming & Fellowship

Volunteer

Management

Ministry Engagement

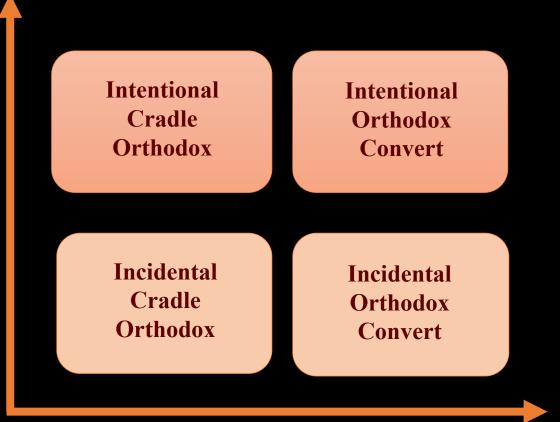
- Financial Excellence
- Safety & Security
- Staff Management



The Orthodox Church Demographic Makeup Has Changed Significantly Over The Last 15 Years

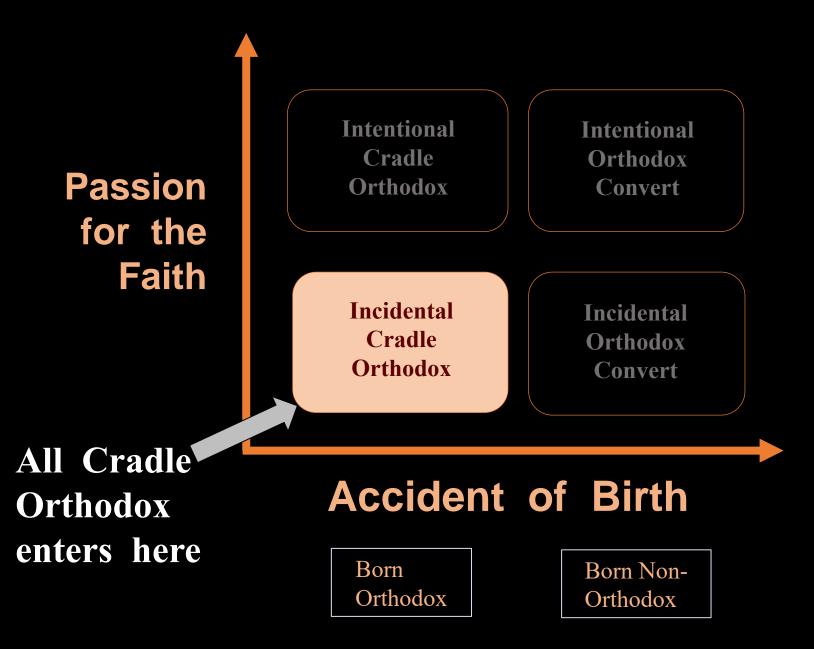


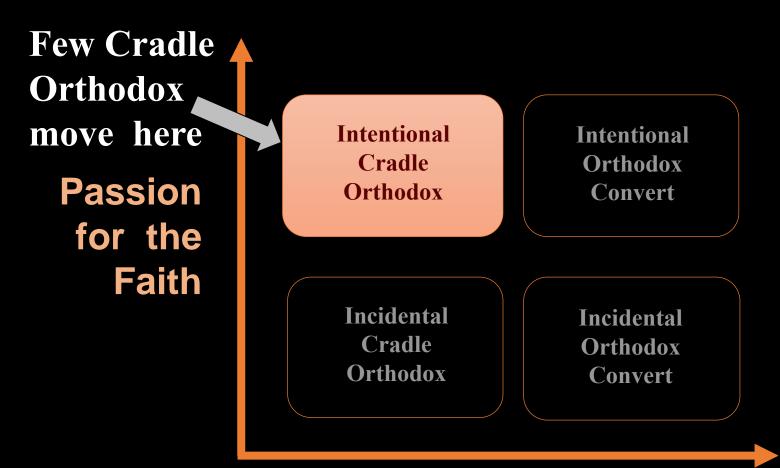
Passion for the Faith



Accident of Birth

Born Orthodox Born Non-Orthodox

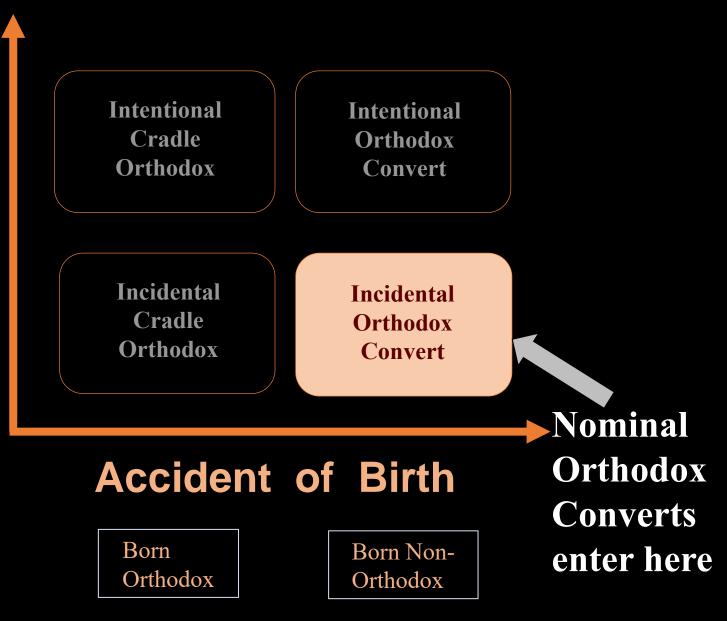




Accident of Birth

Born Orthodox Born Non-Orthodox

Passion for the Faith

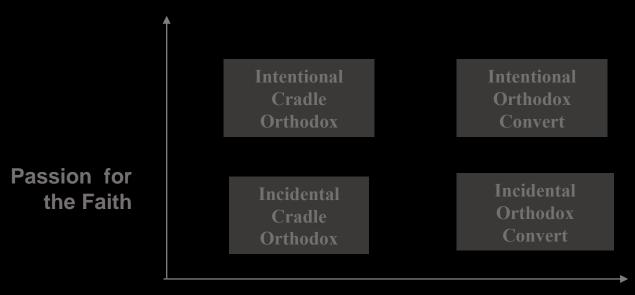


True Convert Seekers end up here Intentional Intentional Cradle **Orthodox** Passion Orthodox Convert for the Faith Incidental Incidental Cradle Orthodox Orthodox **Convert** Accident of Birth

> Born Orthodox

Born Non-Orthodox

We now need at least 4 strategies to effectively reach all our different parishioners

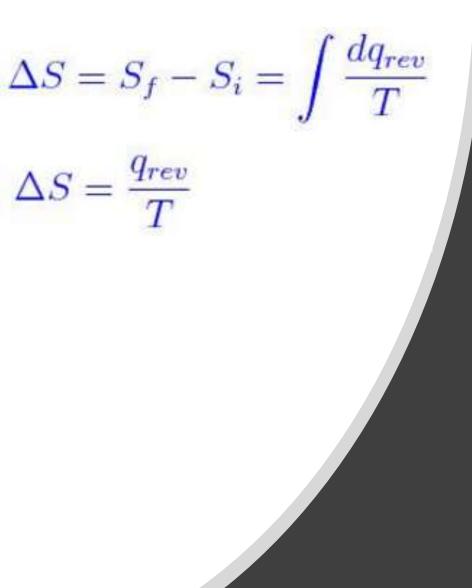


Accident of Birth



What Is The Biggest Challenge Facing Your Parish?





~ <u>E</u>ntropy

- Everything in the universe moves from order to disorder, and Entropy measures that change
- If you don't make positive changes, you <u>will</u> get negative changes



"Leaders of a Church will either be risk takers, caretakers or undertakers."

Who Owns The Problem?

"Any time the majority of people behave a particular way the majority of the time, the people are not the problem. The problem is inherent in the system.

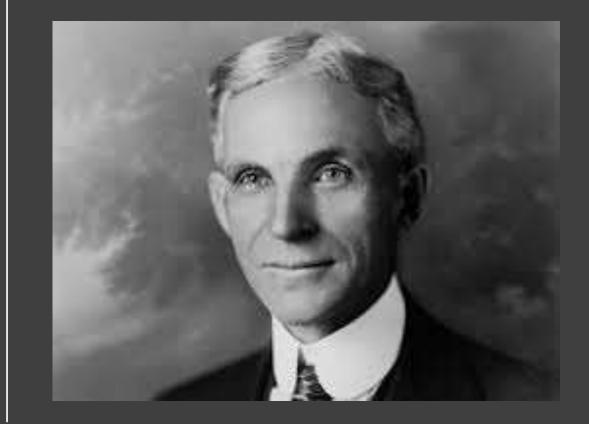
As a leader, you own responsibility for the system.

... if you find yourself blaming the people, you should look again."

W. Edwards Deming (father of the Quality Movement)



"If you keep doing what you've always done, you'll keep getting what you've always got."



Henry Ford

You are not alone...

The Good News "Two are better than one, because they have a good return for their labor.

If either of them falls down, one can help the other up.

But pity anyone who falls and has no one to help them up."





Ecclesiastes 4:9-10

So we, being many, are one body in Christ,

and every one members one of another.





Are You Willing To Play On A Championship TEAM?



Comfort ... Discomfort







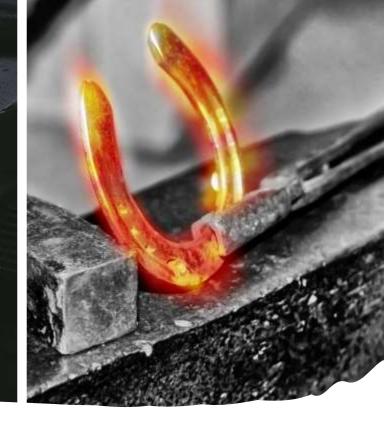


"Don't measure yourself by what you have accomplished, but by what you should have accomplished with your ability."

UCLA Coach John Wooden



Won 10 NCAA national basketball championships in 12 years (7 in a row)



As iron sharpens iron, so one person sharpens another.

Proverbs 27:17

Don't Leave Your Teammates Hanging

~ You devalue your team if you don't timely respond

~ Prioritize this eternally salvific church work more than your "day job"?

 Make this transformational work a priority and don't leave your brothers and sisters teammates hanging









It Takes 3 Teams

Community

Community-wide input throughout the entire process

Diverse, representative smaller cross-

data and help draft the Strategic Plan

section of parishioners who analyze the





Implementation Team

Strategic Planning Team

A large, diverse group of parishioners who implement all the Strategic Goals and Action Plans and are accountable to the entire Parish community

Oz's 2 Team Premises



None of us is as smart as all of us are.





None of us can do as much as all of us can do together.

TURN#PAGE



There comes a day when you realize turning the page is the best feeling in the world.

Because you realize there's so much more to the book than the page you are stuck on.

Consensus Vision and Strategic Planning

Strategic Planning is Biblical

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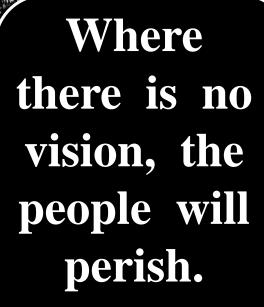
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Proverbs 29:18



Must answer 4 questions:

1. Why do we exist? 2. Where are we now? 3. Where do we want to be?

4. How will we get there?

10 Stewardship Calling Strategic Plan Elements



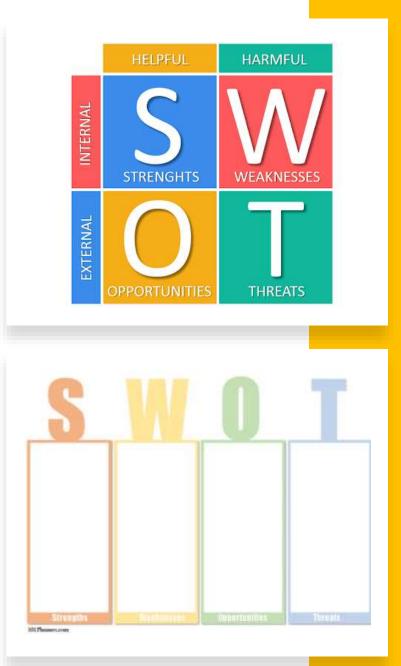
- 1. SWOT Analysis (<u>S</u>trengths, <u>W</u>eaknesses, <u>O</u>pportunities & <u>T</u>hreats)
- 2. Statement of Why
- 3. Core Values
- 4. Mission Statement
- 5. Vision Statement
- 6. Strategic S.M.A.R.T. Goals
- 7. Interim Goals & Interim Actions
- 8. Accountability Scoreboard
- 9. Cadence of Accountability
- **10.Strategic Plan**



Answers strategic planning question #2: <u>Where are we now?</u>

First focus: INTERNALLY

Second focus: EXTERNALLY



Strengths & Weaknesses

<u>Strengths</u> things we do well and characteristics that give us advantages

Weaknesses things we do poorly or internal challenges that place us at a disadvantage

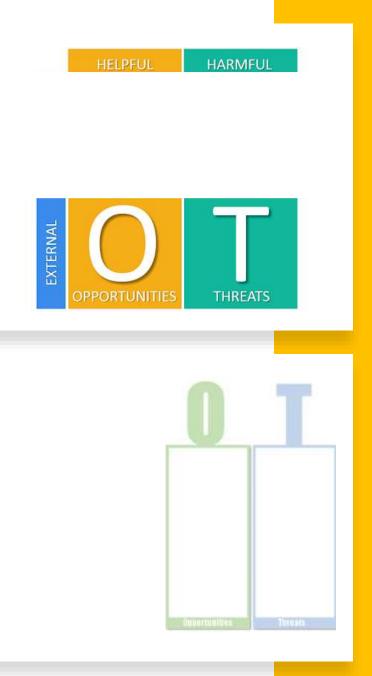




Opportunities & Threats

Opportunities include <u>external</u> things outside of our control that could help us

Threats include <u>external</u> things outside of our control that could cause trouble for us



Low Hanging Fruit

<u>The Parish Council can address our Weaknesses</u> not making final Strategic Plan list



A SWOT Analysis is Biblical

Car PE STORE &

Rest in

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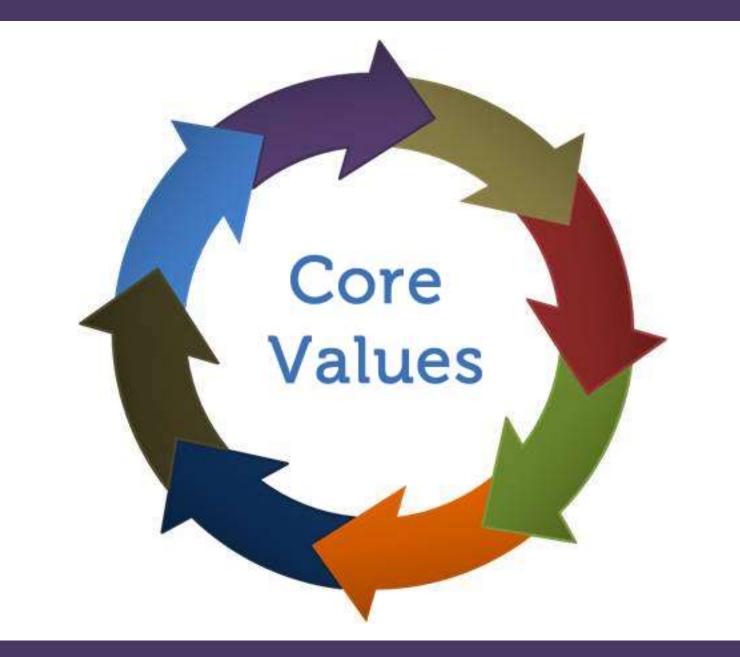
the safe in case of the local division in which the local division in the local division

"Examine yourselves as to whether you are in the faith."

Test yourselves!"

 $\frac{1}{5}y - \frac{2}{3}x - \frac{2}{3}y + \frac{1}{2}x$ $= \frac{3}{5}z + \frac{5}{5}z + \frac{5}{5}z + \frac{2}{5}z + \frac{3}{5}z + \frac{3}{5}$

2 Corinthians 13:5



1. Beliefs shared by the stakeholders

2. Drive the organization's culture and priorities

3. Provide a framework for decisions

4. As few words or simple phrases as possible

Core Values Are Biblical

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Contraction of the local division of the loc

THOU SHALT HAVE NO OTHER GODS BEFORE ME

II THOU SHALT NOT MAKE UNTO THEE ANY GRAVEN IMAGE

III THOU SHALT NOT TAKE THE NAME OF THE LORD THY GOD IN VAIN

IV REMEMBER THE SABBATH DAY TO KEEP IT HOLY

V HONOR THY FATHER AND THY MOTHER VI THOU SHALT NOT KILL

VII THOU SHALT NOT COMMIT ADULTERY

> VIII THOU SHALT NOT STEAL

IX THOU SHALT NOT BEAR FALSE WIINESS AGAINST THY NEIGHBOR

X THOU SHALT NOT COVET

GOD'S Core Values

THE BEATITUDES

Blessed are the poor in spirit, for theirs is the kingdom of heaven.

Blessed are those who mourn, for they shall be comforted.

Blessed are the meek, for they shall inherit the earth.

Blessed are those who hunger and thirst for righteousness, for they shall be satisfied.

> Blessed are the merciful for they shall obtain mercy.

Blessed are the pure of heart, for they shall see God.

Blessed are the peacemakers, for they shall be called children of God.

Blessed are those who are persecuted for righteousness sake, for theirs is the kingdom of heaven.

Matthew 5:3-10

CHRIST'S Core Values

Let's review page 6 of the Retreat Handbook together

SWOT & Core Values Process

HANDBOOK

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And the local division in which the



Draw the Line – (Decide the Description)

Paralysis

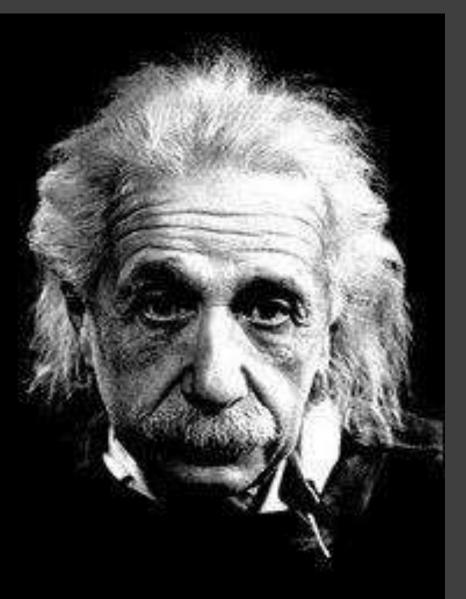
by Analysis

Sample Weaknesses (not Sts RNI)

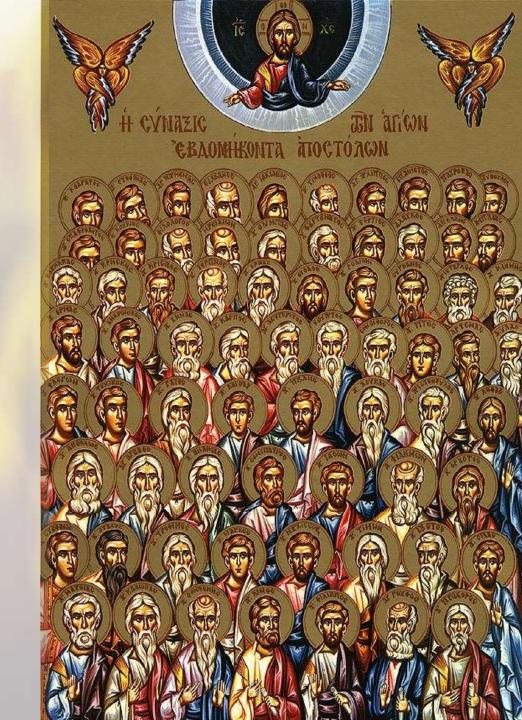


- 34 Welcoming, Engagement & Inclusiveness Issues
- 30 Stewardship / Engagement (Time, Talents And Treasures
- 29 Youth & Emerging Adult Ministry Issues
- 26 Outreach & Evangelism And Community Impact
- 21 Church Services Engagement & Accessibility Issues
- **17 Education Issues (Adult And Youth) Sunday School**
- 13 Communications & Technology
- 11 Choir / Music
 - 7 Staffing Issues Need More Clergy Help
 - 7 Resistance To Change
 - 6 Aging Parish Demographic
 - 4 Lack Of Pan-Orthodox Emphasis /Work
 - 4 Female Issues
 - **3 Family Challenges**
 - 3 Seniors Issues

"WE CANNOT SOLVE OUR PROBLEMS WITH THE SAME THINKING WE **USED WHEN WE CREATED THEM"**



You have now been called as one of the 70 Disciples



Luke 10:1



Strategic Planning Retreat Day 1

"Where there is no vision, the people will perish"



Proverbs 29:18

Bill Marianes





la



Strategic Planning Retreat Day 2

"Where there is no vision, the people will perish"



Proverbs 29:18

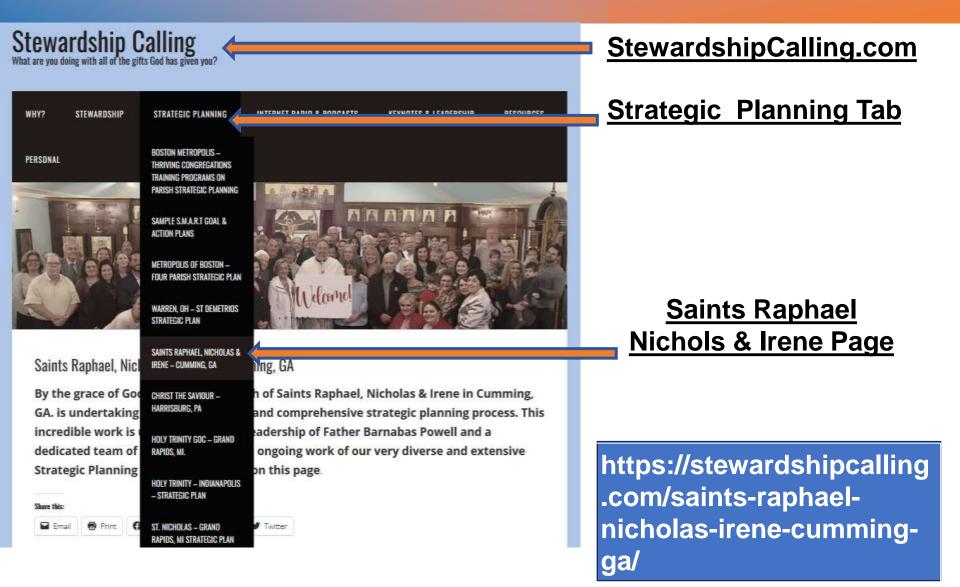
Bill Marianes





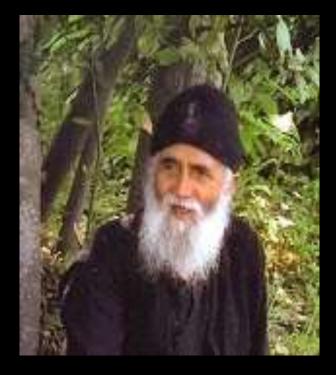
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Tough Love

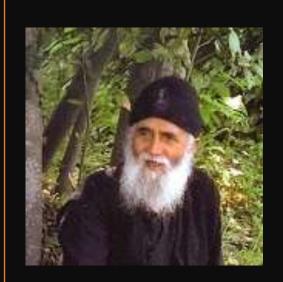




The spirit of lukewarmness reigns.

We've been spoiled for good.

How does God still tolerate us?

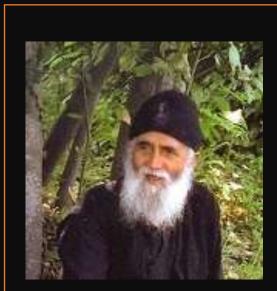


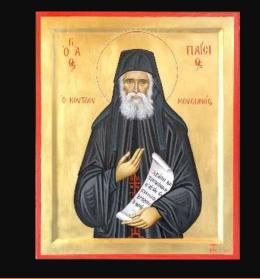


Today's generation is the generation of indifference.

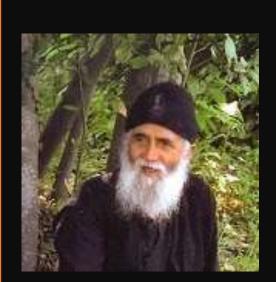
There are no warriors !

The majority are fit for parades and feasts only.



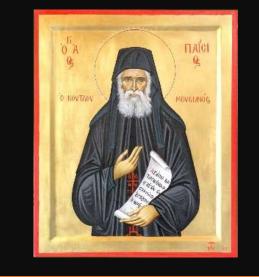


Even people who've got something inside have begun to grow cool saying,

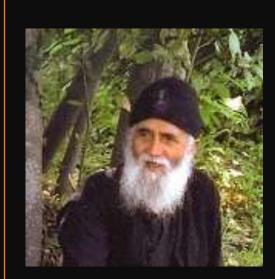


St. Paisios the Athonite

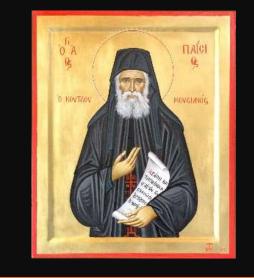
Can I really do anything to change the situation ?



We have to witness our Faith with boldness,



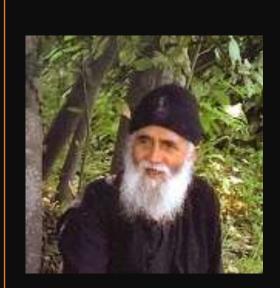
because if we continue to remain silent, we'll have to answer in the end.



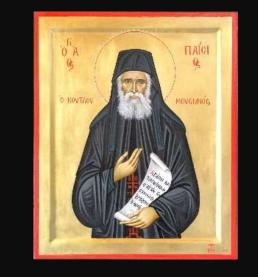
In these difficult days, each must do what is in their own power.

Leave what's out of their power to GOD.

In this way, our conscience will be clear.



St. Paisios the Athonite



Are You Willing To Play On A Championship TEAM?



Comfort ... Discomfort





Remind them that flipping over tables and chasing people with a whip is within the realm of possibilities.

Matthew 21:12 Mark 11:15 Luke 19:45 John 2:15

This story of courage is told in all four Gospels

WHY Statement

Answers strategic planning question #1: <u>Why are we here?</u>

 An articulate, compelling and inspirational reason why our parish exists and why anyone should care, or want to join us.



A Statement of Why is Biblical

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"Friends, <u>WHY</u> are you doing these things?"



Start With Why - How Great Leaders Inspire Everyone To Take Action



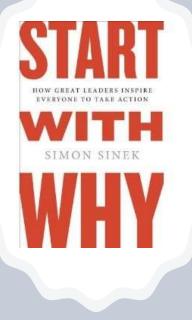
Over 54,212,375 views

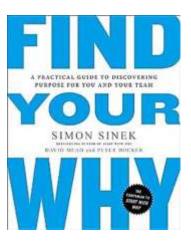
http://www.ted.com/talks/simon_sinek_how_great_leaders_inspire action.html "People don't buy-in to what you do. They buy-in to why you do it."



Simon Sinek

"But if you don't know why you do what you do, how will you inspire anyone else to follow you?"







"The goal is not to attract people who need what you have. The goal is to attract people who believe what you believe." Joey Asher's book <u>Even A Geek Can Speak,</u> included my <u>1981</u> WHY Statement as a lawyer

Elevator Pitch to Prospects

What is a sales prospect interested in? Solutions to problems. With that in mind, your elevator pitch to a sales prospect should highlight how your product serves or solves your client's problems.

Bill Marianes is a transactional attorney with the law firm Troutman Sanders in Atlanta. When people ask him what he does for a living, he says "I'm a problem solver and dream facilitator." That's appropriate, because when people come to see a lawyer, he says, they either have a problem or something they want to accomplish. After hearing the Marianes elevator pitch, prospective clients are always lured into asking him more detail about what he does.

He never responds to the question, "What do you do?" with "I'm an attorney." That kind of response, he says, means, "I'm stuck with whatever box they put all the attorneys and lawyers in. I don't have a chance to distinguish myself."

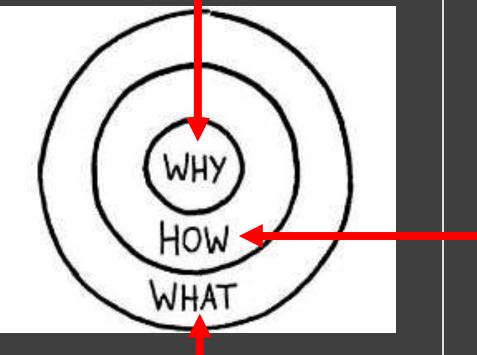


"I'm a problem solver and dream facilitator"



Why do we exist and do what we do?

The intersection of WHY with Strategic Planning



Vision / SAFs

Where are we going and how will we get there?

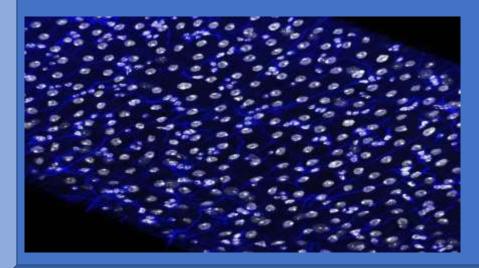
Mission What do we do?

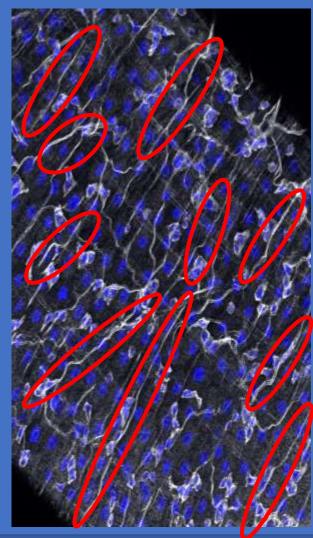
Your Second Brain"¹

"The 2nd brain informs our state of mind..."

The enteric nervous system ("second brain") in our gut has 100+ million neurons

"A big part of our emotions are probably influenced by the nerves in our gut..."





¹ <u>The Second Brain</u> (HarperCollins) <u>Dr. Michael Gershon</u>, Chairman Department of Anatomy and Cell Biology at New York–Presbyterian Hospital/Columbia University Medical Center

² Pictures of midgut enteric neuron system taken from PhD dissertation of <u>Dr. Alexis Marianes</u> – "*How to bust a gut: physiological and stem cell compartmentalization in the Drosophila midgut*" - Johns Hopkins University (2013)

2 Parts to a Why Statement

TO = the contribution

SO THAT = the impact



To inspire people to do the things that inspire them

so that together, we can change our world.



Simon Sinek's WHY?

To help people and parishes discover and live their stewardship callings,

so that they may have a good account before the awesome judgment seat of Christ.



Helping transform and improve Orthodox Church parishes, organizations and ministries in order to strengthen the Body of Christ.



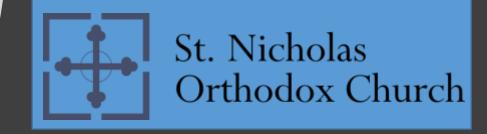
To share love, spread joy, instill hope, and live with purpose.

ST. NICHOLAS GREEK ORTHODOX CHURCH

To receive and share unconditional love, mercy, healing and peace, so that life has greater meaning and purpose.



To seek and share Christ's love so that all will find eternal life in Him.

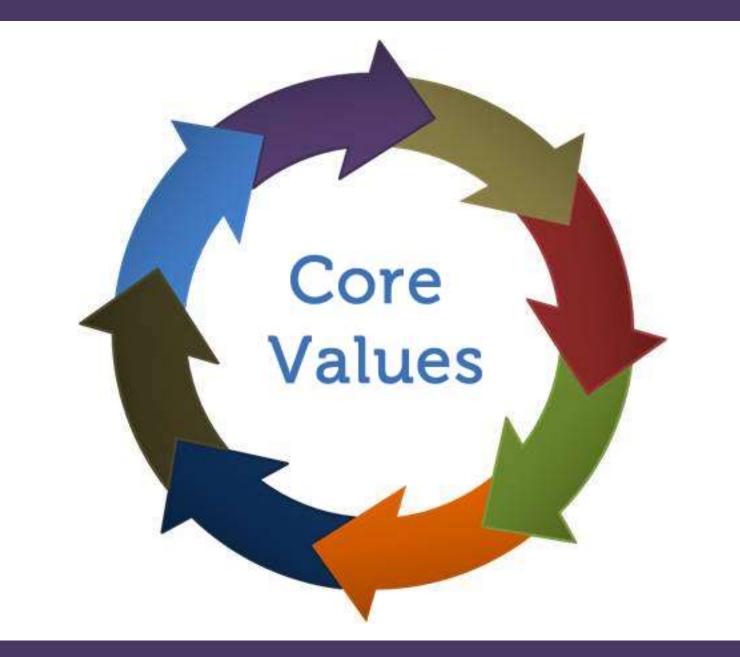


To bring people closer to Christ and each other.



ASSEMBLY OF CANONICAL ORTHODOX BISHOPS

OF THE UNITED STATES OF AMERICA



1. Beliefs shared by the stakeholders

2. Drive the organization's culture and priorities

3. Provide a framework for decisions

4. As few words or simple phrases as possible



Mission Statement

Answers strategic planning question #3: <u>What do we do?</u>

 A clear description of the what the organizations it does to achieve its Why/Vision/Goals



A Mission Statement Is Biblical

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states into party interest states in succession of

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The Great Commission Mission Part 2 (Matthew 28:18-20)

"Go therefore and make disciples of all the nations"



Strategic Goals Are Biblical

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NAME OF TAXABLE PARTY AND DESCRIPTION OF TAXABLE PARTY.

the Party of Lot of Lot

1. go rather to the lost sheep of the house of Israel and

2. preach as you go

These twelve Jesus sent out, charging them...

3. heal the sick

4. raise the dead

5. cleanse lepers

6. cast out demons

Matthew 10:1, 5-8

ACHIEVING YOUR WILDLY IMPORTANT GOALS The The Disciplines of Execution



CHRIS McCHESNEY

SEAN COVEY THE NEW YORK TIMES BESTSELLING AUTHOR

JIM HULING

FOREWORD BY CLAYTON CHRISTENSEN

"In the moment, urgency always trumps importance"



Chris McChesney Franklin Covey 4DX

ACHIEVING YOUR WILDLY IMPORTANT GOALS The Bestseller Disciplines Execution CHRIS McCHESNEY SEAN COVEY

SEAN COVEY THE NEW YORK TIMES BESTSELLING AUTHOR

JIM HULING

FOREWORD BY CLAYTON CHRISTENSEN

http://the4disciplinesofexecution.com/

1. Determine your WIGs (<u>W</u>ildly <u>Important G</u>oals)

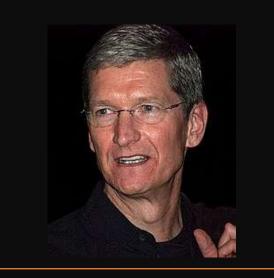
- 2. Act on Lead Measures
- 3. Create a Compelling Scoreboard

4. Create a Cadence of Accountability Steve Jobs hired Tim Cook to improve the Apple Supply Chain



The Apple Supply Chain is now one of the best in the world.

Tim Cook went from Apple's Chief Procurement Officer to being Apple's CEO.



"We are the most focused company that I know of or have read of or have any knowledge of. We say no to good ideas every day.

We say no to great ideas in order to keep the amount of things we focus on very small in number so that we can put enormous energy behind the ones we do choose...

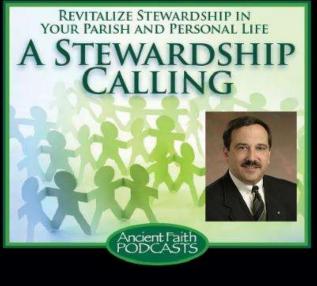
It's not just saying yes to the right products, it's saying no to many products that are good ideas, but just not nearly as good as the other ones."

Tim Cook

You must say NO to good ideas so that you put extra energy on the most critical ideas

If you spend only <u>80%</u> of your time on the "whirlwind" you can devote <u>20%</u> of your time on your Wildly Important Goals

BILL MARIANES





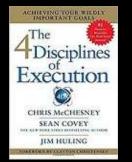
ANCIENT FAITH RADIO

Ancient Faith Ministries

Using The Four Disciplines of Execution In Parishes

<u>August 5, 2020</u>

https://www.ancientfaith.com /podcasts/stewardshipcallin g/how_can_you_and_your_c hurch_be_more_effective



Best-selling author Jim Huling





2 Fundamental Rules and 1 Critical Question

1. Since change is the only constant, you must constantly change.

3. How are you measuring effectiveness or success in your parish? 2. You cannotmaster what youdo not measure.

Symptom

Root Causes

Problem = large numbers of sub-Saharan African children getting repeated bacterial infections



Step 1: diagnose and treat symptoms with antibiotics



Step 2: when kids keep returning re-infected, identify root cause

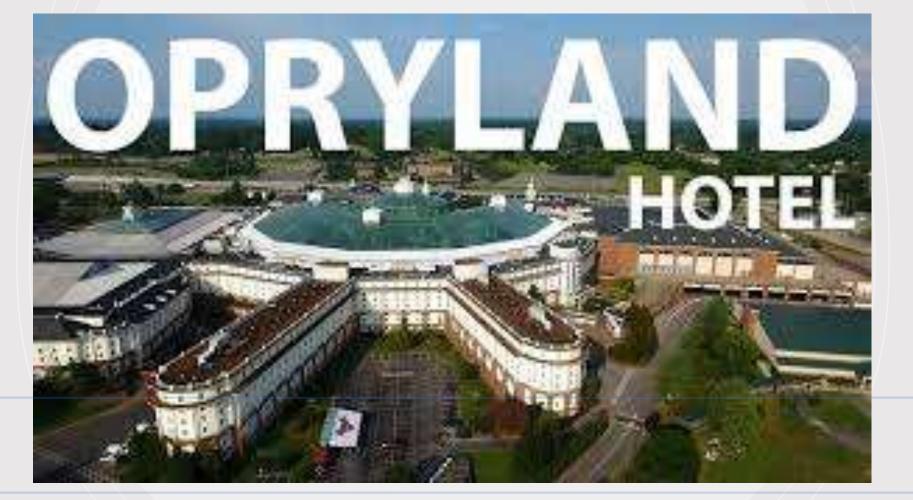


Step 3: address root cause and solve the problem

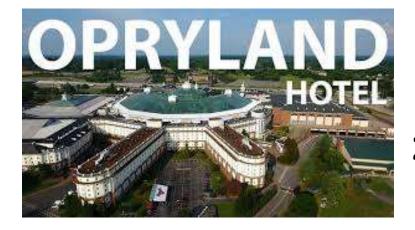
Root Cause Process

Gaylord Opryland

the largest non-gaming in-hotel exhibition space.



With 2,888 rooms, it is one of the 30 largest hotels in the world.



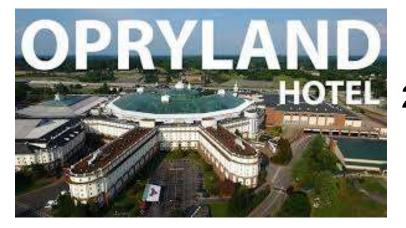
- Identify a high-level Wildly Important Goal (the "War")
- 2. Set the fewest number of Battles necessary to win the War

The War



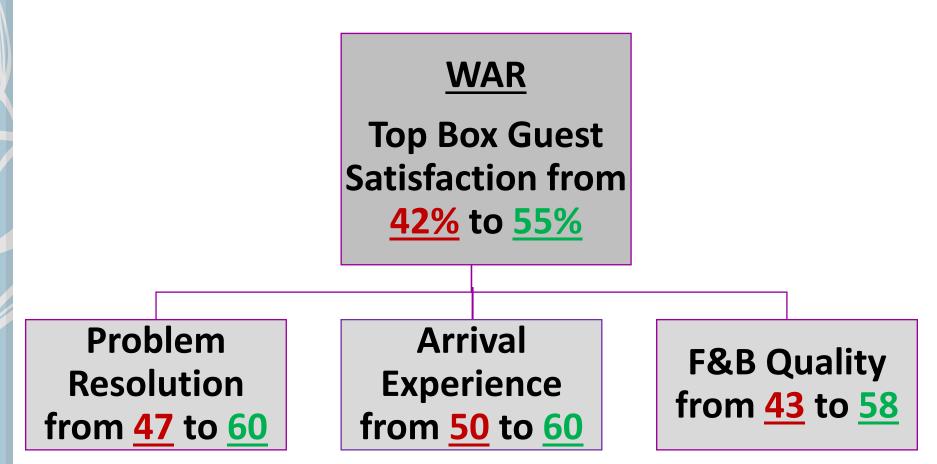
move Customer Satisfaction "top box" score of 5 (on 1 to 5 scale) from 42% to 55% by year end

Opryland research:



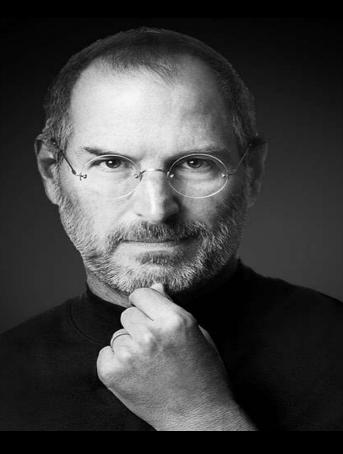
- 1. Negative opinions formed in the first 15 - 20 minutes are almost impossible to change
- 2. Once the inevitable "problem" occurs, it's all about WHAT the hotel does next
- 3. Most people ate at one of the restaurants, so food quality was critical

To win the WAR, Opryland research showed:



It doesn't make sense to hire smart people and **tell them** what to do; we hire smart people so they can **tell us** what to do.

– Steve Jobs



- ~ Front desk team focused on improving checkin speed
- Housekeeping focused on increasing quick room availability
- ~ Bellstand focused on decreasing the bag delivery time from 106 min to 20 min



After only 9 months of intense focus, they raised their Top Box score from 42% to 61%



- ~ Draft ONE Mission Statement (by consensus)
- ~ Describe WHAT parish does (big items, not everything, or how it does them)
- ~ Make it short and easily memoizable
- ~ Use heat-mapped ideas from your suggested Mission Statements in your room



- ~ Select 3 (or fewer) strategic areas/topics
- ~ Look at Pre-RETREAT heat mapped SAFs in room
- ~ The SAFs <u>MUST ADDRESS</u> the biggest final Weaknesses
- ~SAFs should be concise phrases or single words

Wildly Important Goals

 Human beings are genetically hardwired to do a very small number of things at a time with excellence¹

~ Focus on the most important things that largest scale impacts

¹ MIT neuroscientist Earl Miller: "Trying to concentrate on two tasks causes an overload of the brain's processing capacity."



 The most important objectives that can only be achieved with special attention

~ Focus on "the few things that can change everything"

~ Define:

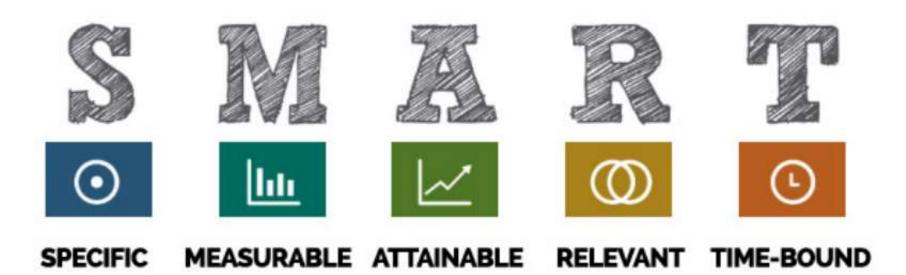
1. Starting Line (where you are now)

2. Finish Line (where you want to go)

3. Deadline (by when)

<u>SMART</u> <u>Goals</u>

The "<u>SMART</u>" goal process helps ensure our Strategic Wildly Important Goals can be realistically achieved





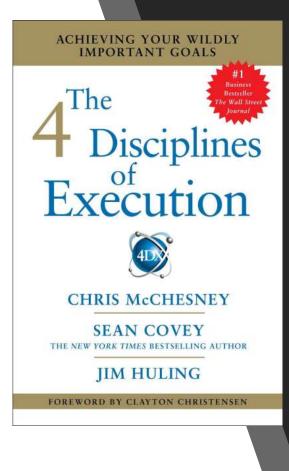
Specific: Is the goal clear and specific enough to be understandable?

Measurable: Can you measure the success of the goal?

Attainable: Is the goal attainable within a reasonable time?

Relevant: Is the goal most relevant to us and is it "Realistically written"?

Time-Bound: Is there a realistic timeline to achieve the goal?



1. Determine your WIGs (Wildly Important Goals)

2. Act on Lead Measures

3. Create a compelling scoreboard

4. Create a cadence of accountability

http://the4disciplinesofexecution.com/



Act On Lead Measures

- ~ <u>Lag Measures</u> track the success of the WIG
- ~ <u>Lead Measures</u> track the specific activities that drive a Lag measure
- By the time you see Lag Measures, you can't do anything to fix them
- ~ Lead Measures predict the success of the Lag Measure and can be influenced directly by the team
- ~ Lead Measures must be predictive and influenceable)

Act On Lead Measures



I have been losing the same 25 pounds for 25 years.

Very unsuccessfully!



Act On Lead Measures

~ Lead measures are

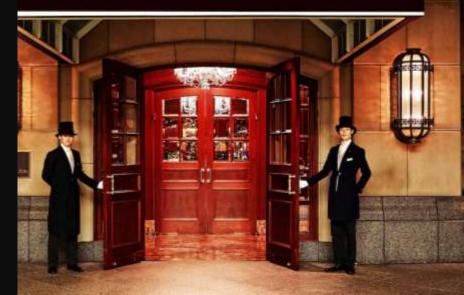
- 1. <u>PREDICTIVE</u> of the Lag Measure changes
- 2. <u>INFLUENCEABLE</u> directly by the team
- Applying disproportionate energy on Lead Measures helps achieve your Lag Measures

~ "Managing an entity by looking at year end data (a lag measure) is like "driving a car by looking in the rearview mirror" ¹

Which is the best luxury global hotel chain?



THE RITZ-CARLTON



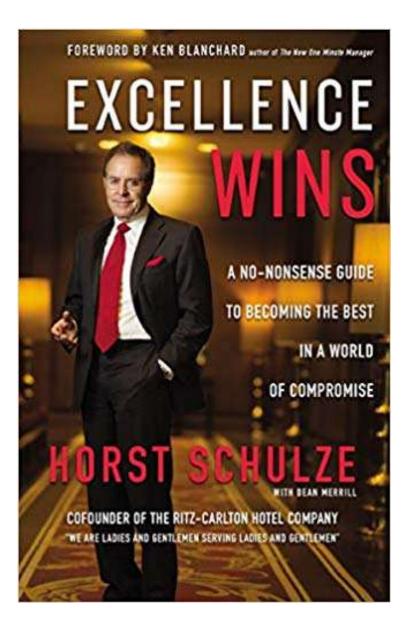
How did Horst Schulze focus on Lead Measures to create the most premier hotel chain?

Andy Stanley Leadership Podcast Part 1 with Horst Schulze:

https://podcasts.apple.com/us/podcast/building-vision-withhorst-schulze-part-1/id290055666?i=1000446163631

Andy Stanley Leadership Podcast Part 2 with Horst Schulze:

https://podcasts.apple.com/us/podcast/building-vision-withhorst-schulze-part-2/id290055666?i=1000448382130



THE RITZ - CARLTON





Act on Lead Measures Using Empirical Data

- ~ What are some important Lag Measures for the Ritz?
 - 1. Customer satisfaction scores
 - 2. Customers repeat visits/rebook at Ritz
 - 3. Customer spend for each day/whole stay

Act on Lead Measures Using Empirical Data

~ What did Ritz Carlton determine was the most important Lead Measure that influenced the Lag Measures?





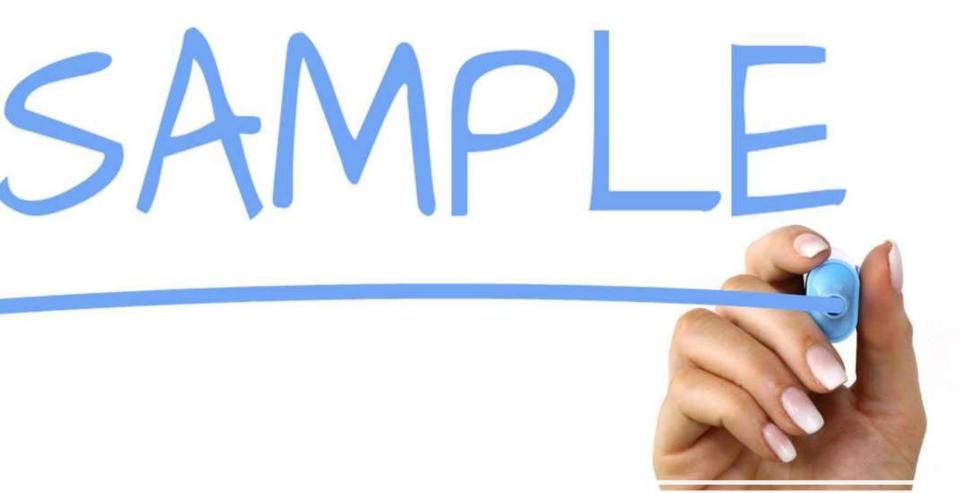
EMPLOYEE SATISFACTION

What Are Our <u>Expectations?</u>

BE A YARDSTICK OF QUALITY. Some people aren't used to an environment where excellence is expected.

#2

~STEVE JOBS~



Example of S.M.A.R.T. Goal & Action Plan



Stewardship & Engagement SMART Goal 1

We will research, develop, and implement a best practices and effective adult and youth Stewardship Ministry Engagement Program (the "Stewardship & Engagement Program") with a comprehensive communications plan that will achieve the following "Stewardship & Engagement Targets" within 22 months:

(a) Transition the adult and youth parishioners to becoming percentage givers on their way to becoming tithers;

(b) Increase the adult and youth ministry engagement by at least 25% through implementing pathways for parishioners use their talents and gifts; and

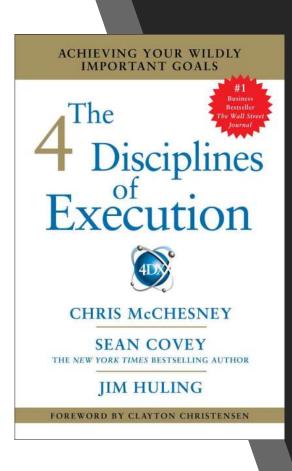
(c) Cover all parish operating expenses solely through financial stewardship contributions, with such parish operating expenses to include:

(i) an amount equal to at least 10% of all other operating expenses to be given to parish-chosen external charities and philanthropies, and

(ii) at least \$16,000 annually added to the building fund and maintenance account.

ST. NICHOLAS GREEK ORTHODOX CHURCH

8 6-8



1. Determine your WIGs (Wildly Important Goals)

2. Act on Lead Measures

3. Create a compelling scoreboard

4. Create a cadence of accountability

http://the4disciplinesofexecution.com/

You cannot master what you do not measure!

Compelling Scoreboard

 Highest engagement comes when people know the score

- ~ The best scoreboard is:
 - 1. designed for and by the players
 - 2. only shows critical information



Compelling Scoreboard Questions



- 1. Is the scoreboard simple?
- 2. Can the team see it easily? (visibility drives accountability)
- 3. Does it show the most critical data
- 4. Can everyone quickly tell if they're "winning"

A Church Compelling Scoreboard

		EVANC	GELISM			W	ORSHIP	
	1 STORY, 1 VERSE, 1 PERSON COMMITMENTS		BAPTISMS		INVITE CARDS DISTRIBUTED			
	THIS WEEK	TOTAL	THIS WEEK	TOTAL	THIS WEEK	TOTAL	THIS WEEK	AVERAGE
WEST MONROE	20	156	2	14	114	1,431	2,174	1,827
FAIRBANKS	16	19	0	7	120	303	270	261
2017 MULTISITE	0	0	0	0	0	0	0	(
TOTAL	36	175	2	21	234	1,734	2,444	2,08
	7 <	COMM	UNITY		1	SE	RVICE	
	NEW GROUPS		LIFE GROUP ATTENDANCE		NEW PEOPLE MOBILIZED		MISSIONS PARTICIPATION	
	THIS WEEK	TOTAL	THIS WEEK	AVERAGE	THIS WEEK	TOTAL	THIS WEEK	TOTAL
WEST MONROE	2	7	1,355	1,367	0	19	0	17:
FAIRBANKS	0	1	150	155	0	0	0	
2017 MULTISITE	0	0	0	0	0	0	0	
TOTAL	2	8	1,505	1,522	0	19	0	17

ST. NICHOLAS GREEK

Lead Measure Action	<u>Deadline Date</u>	% Complete and Date
1. Form Stewardship, Engagement & Tithing Program Team		
2. Develop definitions and effectiveness metrics		
3. Analyze parish baselines and engagement success impediments		
4. Research Stewardship, Engagement & Tithing Program		
5. Evaluate Stewardship, Engagement & Tithing Program		
6. Finalize Stewardship, Engagement & Tithing Program		
7. Identify and recruit Stewardship Ambassadors		
8. Train Stewardship Ambassadors		
9. Implement Stewardship, Engagement & Tithing Program and manage to interim monthly targets		
10. Track performance Data from Stewardship, Engagement & Tithing Program Implementation		
11. Obtain qualitative and quantitative assessment data from Stewardship, Engagement & Tithing Program		
12. Improve Stewardship, Engagement & Tithing Program based lessons learned in step 11		

Answers strategic
 planning question #4:

How will we get there?

~ For each step identify:

1. the specific action

- 2. who does it
- 3. completion deadline

4. how we know it is completed

Action Plan



ST. NICHOLAS GREEK ORTHODOX CHURCH

<u>Actions Steps</u>	<u>Responsible</u> <u>Party</u>	<u>Deadline</u>	Completion <u>Test</u>		
Interim Goal 1: Research the most effective stewardship and ministry engagement programs within 3 months					
1. Form Stewardship & Engagement Program Team (S&EPT).	SPT and S&EPT Goal Co-Captains	1 month after Start Date	S&EPT members agree to serve		
2. Determine adult and youth stewardship and ministry engagement and percentage giving and tithing key definitions and effectiveness metrics.	S&EPT	1 month after step 1	Definitions and metrics determined		
3. Analyze the adult and youth parish baseline on those key stewardship & ministry engagement and tithing effectiveness metrics and survey/research parish impediments to achieving increased stewardship, ministry engagement, and tithing success.	S&EPT	1 month after step 2	Parish baselines and parish impediments determination are finalized		
4. Identify at least 3 stewardship & engagement and 3 percentage giving/tithing programs for both youth and adults to consider from both inside and outside the Orthodox ecosystem.	S&EPT	Simultaneous with steps 2 & 3	At least 3 stewardship & engagement and 3 percentage giving/ tithing programs are examined		

ST. NICHOLAS GREEK ORTHODOX CHURCH

<u>Actions Steps</u>	<u>Responsible</u> <u>Party</u>	<u>Deadline</u>	Completion <u>Test</u>		
Interim Goal 2: Develop the most effective Stewardship Program within 3 months					
5. Evaluate researched adult and youth stewardship & engagement and tithing for effectiveness against key performance metrics and parish baselines based on criteria of effectiveness determined in step 2.	S&EPT	1 months after step 4	Evaluation of alternative stewardship & ministry engagement and tithing programs is completed		
6. Modify or develop new adult and youth stewardship & engagement and tithing program for utilization at the parish (the "Stewardship, Engagement & Tithing Program") and establish monthly performance benchmarks and comprehensive communications strategy and plan.	S&EPT	2 months after step 5	Stewardship, Engagement & Tithing Program is finalized, and monthly performance benchmarks are determined		
Interim Goal 3: Recruit and train Ambassadors within 2 months					
7. Identify and recruit personal visitation ambassadors/small group leaders ("Ambassadors") who can implement the Stewardship, Engagement & Tithing Program.	S&EPT	1 month after step 6	Ambassadors are recruited		
8. Train Ambassadors to implement the Stewardship, Engagement & Tithing Program.	S&EPT	1 month after step 7	Ambassadors are trained		

ST. NICHOLAS GREEK

<u>Actions Steps</u>	<u>Responsible</u> <u>Party</u>	<u>Deadline</u>	Completion <u>Test</u>		
Interim Goal 4: Implement the Stewardship, Engagement & Tithing Program to achieve the Stewardship & Engagement Targets within 12 months					
9. Implement Stewardship, Engagement & Tithing Program to achieve the Stewardship & Engagement Targets.	Ambassadors	12 months after step 8	Stewardship, Engagement & Tithing Program is fully launched		
10. Track and report on monthly performance benchmarks determined in step 6 and continue Ambassadors follow-up with parishioners until Stewardship & Engagement Targets are achieved	Ambassadors	Contemporaneous with step 9	Established monthly Stewardship & Engagement Targets are achieved		

ST. NICHOLAS GREEK

Stewardship & Engagement Action Plan

Actions Steps	<u>Responsible</u> <u>Party</u>	<u>Deadline</u>	Completion <u>Test</u>
Interim Goal 5: Compile and assess the results of the Stewardship Program and make necessary improvements within 2 months			
11. Obtain and compile qualitative and quantitative data from Stewardship, Engagement & Tithing Program and determine effectiveness and success (based on criteria established in step 2) and identify areas for improvement.	Ambassadors and S&EPT	1 month after step 10	Stewardship, Engagement & Tithing Program assessments are completed
12. Finalize and deliver Stewardship, Engagement & Tithing Program assessment analysis report, and make all refinements necessary to make the Stewardship & Engagement Program more effective based on information identified in step 11.	Ambassadors and S&EPT	1 month after step 11	Analysis is completed, and Stewardship, Engagement & Tithing Program is refined accordingly

<u>Sun Tzu</u>



"Strategy without tactics is the slowest route to victory.

Tactics without strategy is the noise before defeat."



Sunday Homework Assignment

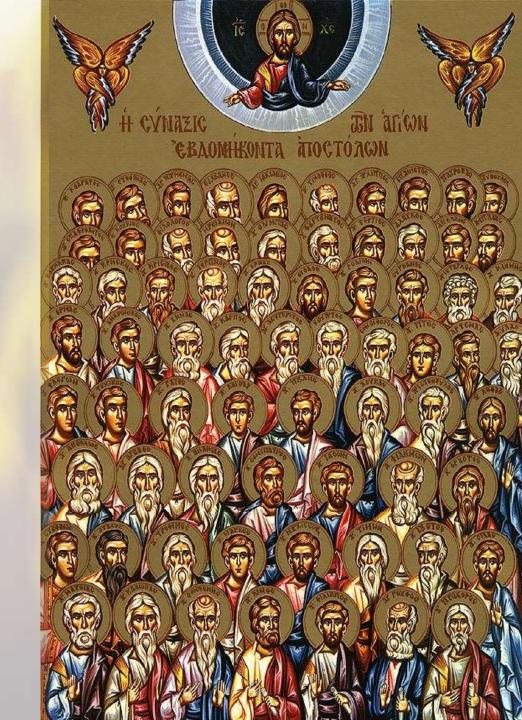
~ From the moment arrive on the church campus until everything is over, pretend you are a stranger to Orthodoxy and visiting for the first time.

 Write down every observation about your "stranger" experience, including anything you didn't understand or that raised a question or issue.

Do not forget to entertain strangers, for by so doing some have unwittingly entertained angels.

Hebrews 13:2

You have now been called as one of the 70 Disciples



Luke 10:1



Strategic Planning Retreat Day 3

"Where there is no vision, the people will perish"



Proverbs 29:18



la

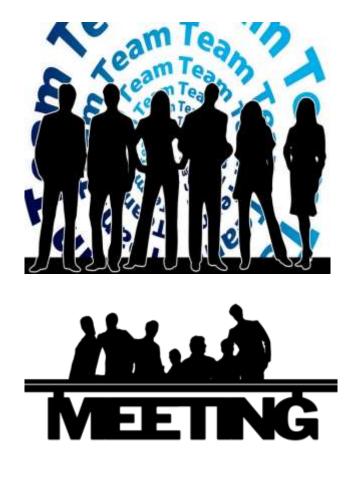


Bill Marianes

Today's Last Step

<u>Agenda – 1st SAF Team Meeting</u>

- 1. Select SAF Team Co-Chairs and Secretary
- 2. Identify the dates and times of three meetings (subject to OZ availability)
- 3. Brainstorm any people who add value in your SAF who can be on-ramped and which team member will invite them
- 4. Start brainstorming possible general S.M.A.R.T. Goal topics to address in your SAF



What's Next?



Are You Willing To Play On A Championship TEAM?



Comfort ... Discomfort

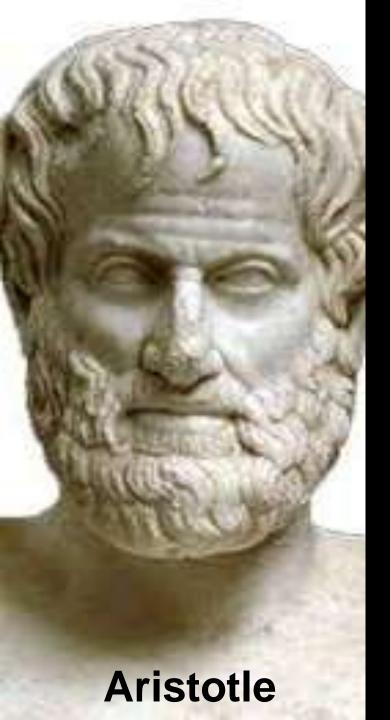




Words may inspire, but only ACTION creates change. Most of us live our lives by accident - we live life as it happens. Fulfillment comes when we live our lives on purpose.

— Simon Sinek —

AZQUOTES



We are what we repeatedly DO.

Excellence, then, is not an act, but a HABIT



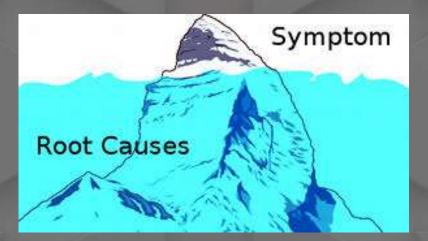
3 Critical Concepts

1. Since change is the only constant, you must constantly change.

3. You cannot master what you do not measure. 2. You need strong roots to grow, so address the root causes

Three Choices









Part 2 (after Retreat 1) and Second Retreat

Review page 11-13 of the Retreat Handbook

PAY CLOSE ATTENTION

SAF Team Meetings

- ~ YOU ARE <u>NOT</u> SOLVING THE PROBLEM - that's the job of the implementation team we will recruit after the strategic plan is finalized
- ~ You are an architect outlining plans and designs for the implementation team
- The implementation team will actually do the research, design, build and implement the programs and solutions you design

~ JUST IDENTIFY THE PLAN

PAY CLOSE ATTENTION

SAF Team Meetings ~ Each SAF Team must <u>COMPLETE</u> their S.M.A.R.T. Goal and Action Plans (with assistance from OZ) <u>NO LATER</u> <u>THAN</u>: <u>NOVEMBER 20, 2023</u>

 Sample S.M.A.R.T. Goals and Action Plans can be found at:
 <u>https://stewardshipcalling.com/samp</u> le-s-m-a-r-t-goal-action-plans/

~ Send any questions to OZ billmarianes@gmail.com

PAY CLOSE ATTENTION

SAF Team Meatings

Every Action Plan will have 4 or 5 phases:

- 1. Research Phase
 - ~ research how to measure success
 - ~ research best practices
 - ~ assess your current program against best practices

2. Design and Development Phase

- develop the best solution based on research of best practices
- 3. Training Phase (if necessary)
 - ~ train any solution team members

4. Implementation Phase

~ implement the solution

5. Evaluation and Improvement Phase

~ assess solution implementation effectiveness and Improve it

Stewardship Calling



SAMPLE S.M.A.R.T GOAL & ACTION PLANS

Here are sample draft S.M.A.R.T. Goals and Action Plans created by Parishes using my Stewardship Calling Strategic Planning process. They are broken down by subject matter category. Parishes can use these as a starting point to create their own S.M.A.R.T. Goals and Action Plans designed specifically for their Parish needs. If you have any questions, or would like to see examples of other goals, please contact me at Bill@stewardshipcalling.com.

COMMUNICATIONS & TECHNOLOGY EDUCATION & SPIRITUAL GROWTH FACILITIES & CHURCH CAMPUS IMPROVEMENT LEADERSHIP LIFE-STAGE MINISTRY OUTREACH & EVANGELISM PHILANTHROPY MINISTRY SMALL GROUP MINISTRY

https://stewardshipcalling .com/strategic-planning/

S.M.A.R.T. Goals and

Action Plan examples:

WELCOMING

WORSHIP ENGAGEMENT, PRAYER LIFE & IN-REACH

STEWARDSHIP & ENGAGEMENT (Time, Talent & Treasures)



Second SPT Retreat

~ **DECEMBER** 2, 2023

~ Entire SPT + "on-ramped members" reach a consensus and finalize the entire Strategic Plan



On-Ramping Warning

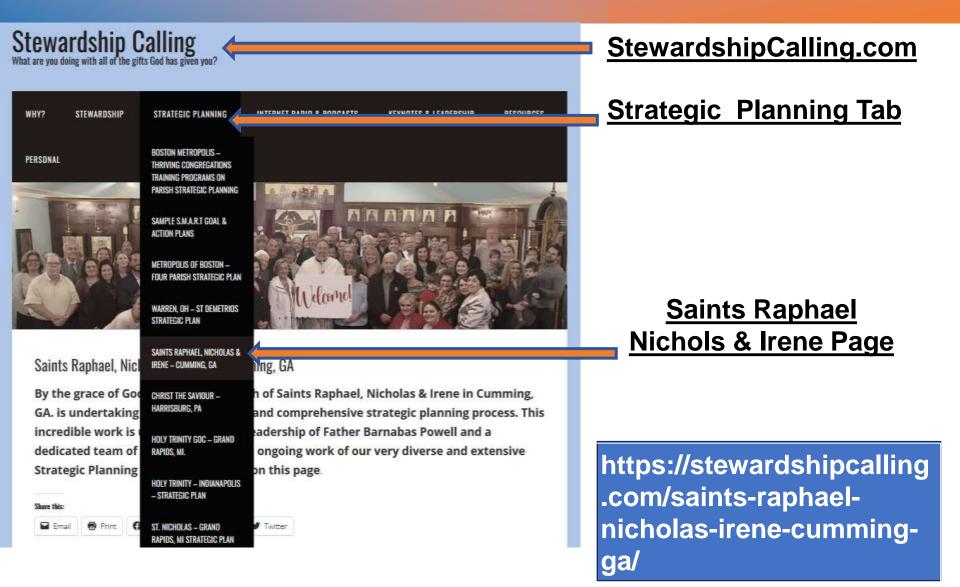
~ Please on-ramp specific people whose insights would be helpful

~ <u>DO NOT</u>on-ramp anyone without:

(a) sharing and explaining what we did this weekend

(b) making sure they review this retreat presentation

Download This Presentation:



1. Fr. Barnabas

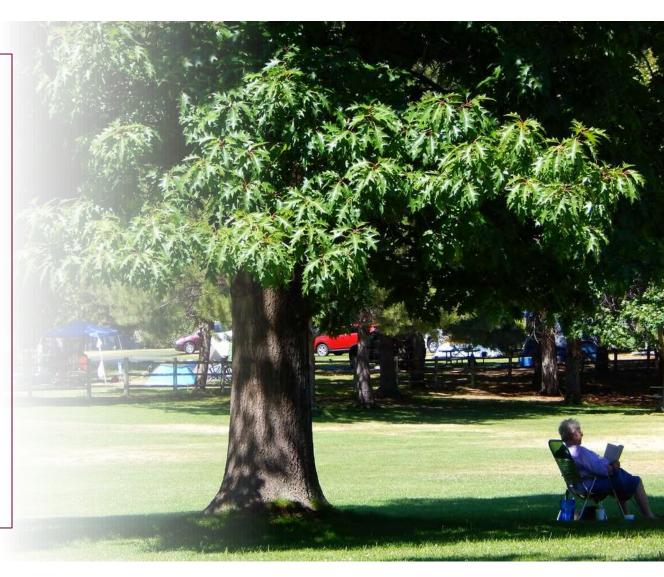
2. Retreat Facilitators (Stephanie Crosio, Evelyn Kemp)

3. All of you...

Special Thanks

"A society grows great when old men and women plant trees in whose shade they shall never sit."

Greek Proverb





Old Chinese Proverb

"The best time to plant a tree was 20 years ago.

The second best time is today."

"Then he said to his disciples, The harvest is plentiful, but the workers are few.

Ask the Lord of the harvest, therefore, to send out workers into his harvest field."

Matthew 9:37-38

Be Courageous

If anyone ever asks you, "What Would Jesus Do?"



Remind them that flipping over tables and chasing people with a whip is within the realm of possibilities.

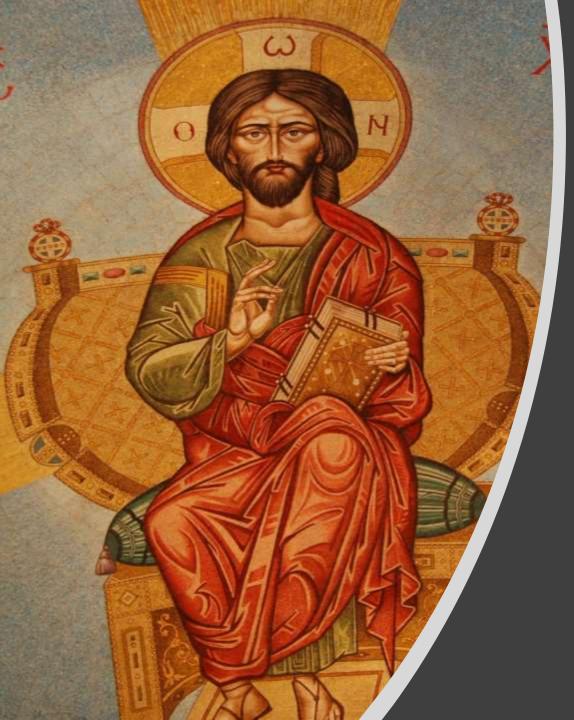
Matthew 21:12 Luke 19:45 Mark 11:15 John 2:15

Fortune Favors The Bold...

Now, Lord, look on their threats, and grant to Your servants that with all <u>boldness</u> they may speak Your word!

Acts 4:29

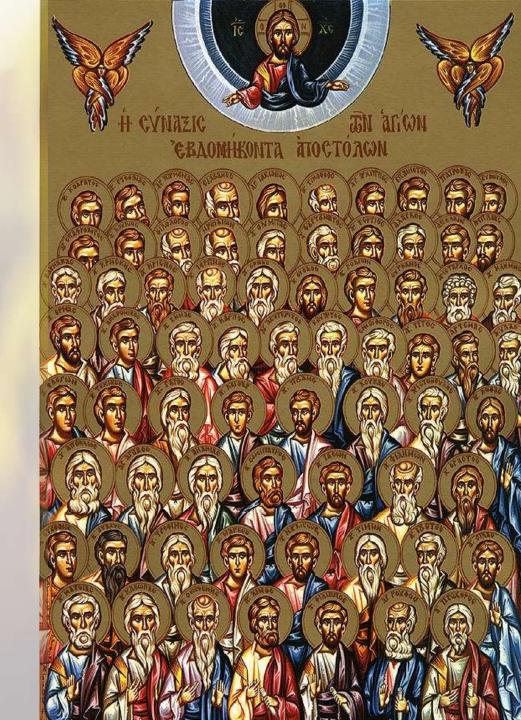




Why Are We Doing This?

"That the end of our lives may be Christian, without pain, blameless and peaceful, and for a good account at the awesome judgment seat of Christ."

You have now been called as one of the 70 Disciples



Luke 10:1



Strategic Planning Retreat Day 3

"Where there is no vision, the people will perish"



Proverbs 29:18

Bill Marianes





la